St. Joseph's College of Arts & Science (Autonomous) Cuddalore-607001



Department of Commerce (Bank Management)

Board of Studies

a. B.Com. (Bank Management)

Syllabus

2022 - 2023

St. Joseph's College of Arts & Science (Autonomous), Cuddalore-1

Name of the Department : Department of Commerce (Bank Management)

Details of the Expert Members in the Board of Studies

S. No.	Category	Name and Official Address	E-Mail ID & Phone No.
1.	Chairman	Rev. Fr. Dr.A. Alex , M.Com, M.Ed, M.Phil, NET, SET, Ph.D	ponfatheralex@gmail.com 9443139911
		Head,PG&ResearchDept.ofCommerc e (Bank Management) St.Joseph's College of Arts and science (Autonomous),Cuddalore-1	
2.	University Nominee	Dr.V.Sundar, M.Com.,B.Ed.,M.Phil.,Ph.D.,M.B.A Professor, Department of Commerce, Annamalai University, Chidambaram.	Vsundar21@gmail.com 9442545269
3.	Subject Expert	Dr.K.SenthilKumar, M.Com,MBA,M.Phil,PhD Assistant Professor, Department of Commerce, Sri Moogambigai Arts and Science Coll Mallupatti (po), PalacodeTaluk, Dharma	
4.	Subject Expert	Dr.M.Venkatesan, M Com, M.Ed., M.Phil, Ph.D, M.B A Assistant Professor, Department of Commerce, Government Arts & Science College, Tirupattur	Vishnuaventhika2013@gmail.com 7305995907
5	Industry Expert	Mr.J.Jayanth Ram HR & Managing Director, NextGen Solutions Cuddalore	Hr.nextgensolutions@gmail.com Ram.jayanth89@gmail.com 9790037893
6.	Alumni Representative	Rev. Fr. V. Messiah, MBA,M.Com, MSW, M.PhIL Correspondent RC Primary School Velanthangal, Thiruvannamalai.	Messai78ya@gmail.com 9626037322

a. **B.Com.** (BM) (Internal Members)

S. No.	Category	Name And Official Address	E-Mail ID & Phone No
1.	Member	Dr.R.Krishnaveni	Kr0790@gmail.com
1.	(Internal)	Assistant Professor	9486623048
	B.Com (BM)	1 101 000 001	7.000200.0
	B.Com (Bivi)		
2.	Member	Mr. R. Punnniyaseelan	rpseelan@gmail.com>
	(Internal)	Assistant Professor	8608001500
	B.Com (BM)		
3.	Member	Dr. G. Bhuvaneswari	bhuvanbeni@gmail.com
	(Internal)	Assistant Professor	9600348813
	B.Com (BM)		
4.	Member	Dr.R.Rajkumar	09rajkumarr@gmail.com
	(Internal)	Assistant Professor	9894702141
	B.Com (BM)		
5.	Member	Mr.A.Domnic Xavier	adom.mca@gmail.com
	(Internal)	Assistant Professor	8903951185
	B.Com (BM)		

Minutes of Board of Studies

The board of studies meeting for Commerce (Bank Management) Programme was held in the Department of Commerce (Bank management), St. Joseph's College of Arts & Science (Autonomous) Cuddalore-1, on 27th June, 2022 (Monday) at 10 am. The Chairman, **Rev.Fr.Dr.A.Alex** welcomed and introduced the members.

The following were discussed in the BOS meeting. They are

- 1. To introduce **Principles of Marketing** to BBA (CA) in the place **of Financial Accounting and Analysis in III Semester**
- 2. To shift the **Financial Accounting and Analysis** from III Semester to IV Semester in the place of Financial **Software –Tally** to the department of BBA(CA)
- To include Technology in Banking in IV Semester in the place of Advanced Excel and Tally

- **4.** To offer Modern Banking Practices as NME to all disciplines in the place of Business Organisation and Management to Physics in IV Semester.
- The board has recommended the course Principles of Auditing in V Semester instead of Research methodology
- **6.** The board has recommended to remove the word "**Theory only**" in the course Income Tax Law & Practice in unit I, in V Semester
- 7. The Board has recommended to include **Business Environment** instead of **Project** in VI Semester

General Suggestions

- 1.. The Board has advised to add at the end course syllabus as Faculty member will impart the knowledge on recent trends (course name) to the students and these components will not cover in the examination
- 2. The existing online course through (NPTEL /MOOCS) and project shall be transferred to the VI semester as extra credit course in the place of Campus Recruitment training

		DEP	ARTMEN	T OF CO	MMERCE (B	SANK MANAGEMEN	NT)		
			CURRIC	ULUM TI	EMPLATE -	2022-2025 BATCH			
					a. B.Com (I	BM)			
				S	SEMESTER -	I			
			Hours/				Maximu	m Mark	S
S.No		Part	Week	Credit	Course Code	e Course Title	CIA	ESE	TOT AL
					21LTC01 /				
1	I	Language -1			LH101S /	Tamil-I / Hindi-I / French-I	25	75	100
			5	3	LF101				
2	II	English - 1	5	3	LEC101A	Communicative English – I	25	75	100
3	III	Core Theory -	6	4	19BM101	Principles of Management		75	100
4	III	Core Theory -	6	5	BM102T	Financial Accounting-I	25	75	100
5	III	Allied –I	5	3	21AEBM11	Business	25	75	100
6	III	AECC - 1	1	1	PECM01A	Professional English	25	75	100
7	IV	SEC - 1	2	2	VE101A	Value Education	25	75	100
	Seme	ester Total	30	21			175	525	700
			<u> </u>	S	EMESTER - I	I			
S.No		Part	Hours/ Week	Credit	Course Code	Course Title	Maxir	num Ma	nrks
							CIA	ESE	TOTA L
					21LTC02/	Tamil-II /			
8	I	Language - 2			LH202S/	LH202S/ Hindi -II /		75	100
			5	3	LF202	French-II			
9	II	English - 2	LEC202A Communicative English – II			25	75	100	
	<u> </u>		J	J				1	

10	III	Core Theory - 3	6	5	BM203Q		nancial ecounting-II	25	75	100
11	III	Core Theory - 4	6	4	19BM204		usiness orrespondence	25	75	100
12	III	Allied -2	5	3	19AEBM 22	Mo	netary Economics	25	75	100
13	III	AECC- 2	1	1	PECM02 A	Pro	Professional English		75	100
14	IV	SEC - 2	_	_	EB1201 / Dyn		Basic Tamil / Dynamics of Personality		75	100
S	emes	ter Total	30	21				175	525	700
				SE	L MESTER - II	<u> </u> []				
								Max	ximum	Marks
S.No		Part	Hours/ Week	Credit	Course Coo	le	Course Title	CIA	ESE	TOTA L
15	III	Core Theory-5	6	5	BM305T		Indian Financial System	25	75	100
16	III	Core Theory-6	6	5	BM306S		Corporate Accounting	25	75	100
17	III	Allied-III	5	4	ASBM301	A	Business Statistics	25	75	100
18	III	Allied-IV	5	4	AEBM303	3	Indian Economy	25	75	100
19	IV	Generic Elective-1	5	4	19GBM31		Marketing Management (offered by BBA)	25	75	100
20	IV	NME	3	2	190bW31	L	Choose anyone	25	75	100
					3N MT Q	A	of the below 1.Quantitative Aptitude			
					3N BC FA		2.First Aid	-		
							3. The Electrical And Electronic			
					3N PH EE 3N CS IT		Fundamentals 4. Introduction To Information Technology			
					3N CA DO	3	5. Designing Using GIMP			

28	111	Core Theory- 10	6	5	BM502A	Risk Management for Banks	25	75	100
27	111	Core Theory-	6	5	BM501A	Income Tax Law & Practice	25	75	100
							CIA	ESE	TOT AL
S.No		Part	Week	Credit	Code	Course Title	Ma	ximum	
C M		Doct	Hours/	C 114	Course	Courses Title	3.4	1	Morter
					SEMESTER - Y	V			
Se	meste	er Total	30	24			150	450	600
26	IV	AECC-3	3	2	EVS401S	Environmental Science	25	75	100
25	III	Allied- VI	5	4	AMBM40 1	Maths for Competitive Exam	25	75	100
24	III	Allied-V	5	4	ABM401A	Technology in Banking	25	75	100
23	III	Generic Elective-2	5	4	GBM42A	English Foundational CourseforBank Examination (offered by English)	25	75	100
22	III	Core Theory-8	6	5	BM409S	Cost Accounting	25	75	100
21	III	Core Theory-7	6	5	BM408Q	Banking Law and Practice	25	75	100
							CIA	ESE	TOTA L
S.No		Part	Week	Credit	Code	Course Title	Ma	ximum	Marks
			Hours/		Course	v 	1		
		Semester Total	30	24	SEMESTER - I	V		450	600
					31(12.11	Better Life	150		
					3N PE YI	Management	-		
					3N BC HI 3N LI LM	And Hygiene			

29	111	Core Theory- 11		6	5	BM503A	Entrepreneurial Development	25	75	100
30	111	DS Electiv e-I		6	5	18EBM504 18EBM505 19EBM55A	International Banking* Corporate Social Responsibility Retail marketing management	25	75	100
31	111	DS Electiv e-II 5 Auditing* SEBM507 E-Banking 19EBM508 Principles of Insurance		25	75	100				
Ser	nester '	Γotal	3	30	25			125	375	500
SEMES	TER -	VI								
				Hours			Course Title	Maxim	num Mark	S
S.No	Part			/ Week	Credit	Course Cod	e	CIA	ESE	TO TA L
32	111	Core Theory	-12	6	5	18BM601	Customer Relationship Management	25	75	10
33	111	Core Theory	-13	6	5	18BM602	Management Accounting	25	75	10
34	III	Core Theory	-14	6	5	18BM603	Human Resource Management	25	75	10
35	III	DS Electiv III	/e-	6	4	18EBM604 18EBM605 19EBM65A	Financial Management	25	75	10 0
36	111	DS Electiv IV	e-	6	4	18EBM606 18EBM606	Marketing* B Cooperative Banking	25	75	10 0
37	V	Extensi		-	2					
	Semest	er Total	108	30	25			125	375	50
	Total (Credits			140					

DEPARTMENT OF COMMERCE (BANK MANAGEMENT)

CURRICULUM TEMPLATE-2021-2024 Batch

a.B.Com (BM)

SEMESTER - I

S.No		Part	Hours/	Credit	Course Code	Course Title	ľ	viaximui	m Marks
		Turt	Week	Credit	Course Code	Course Title	CIA	ESE	TOTAL
1	I	Language -1	_	_	21LTC01 / LH101S / LF101	Tamil-I / Hindi-I / French-I	25	75	100
			5	3					
2	II	English - 1			20LEC101	Communicative English – I	25	75	100
			5	3		6			
3	III	Core Theory - 1				Principles of	25	75	100
			5	3	19BM101	Management			
4	III	Core Theory - 2	5	4		Financial	25	75	100
			3	4	BM102T	Accounting-I			
5	III					Business	25	75	100
		Allied –I	5	3	AEBM101T	Economics			
						Professional			
6	III	Core- 3			20PECM01	English for	25	75	100
					201 ECIVIO1	Commerce and			
			3	3		Management			
7	IV	SEC - 1	2	2	VE101A	Value Education	25	75	100
Sem	nester	Total	30	21			175	525	700

SEMESTER - II

S.No		Part	Hours/	Credit	Course Code	Course Title	N	Maximuı	n Marks
2.1.10		1 444	Week		00.000		CIA	ESE	TOTAL
8	Ι	Language -2	5	3	21LTC02/LH202S/LF20 2	Tamil-II / Hindi- II / French-II	25	75	100
9	II	English - 2	5	3	20LEC202	Communicative English – II	25	75	100
10	III	Core Theory - 4	5	4	BM203Q	Financial Accounting-II	25	75	100
11	III	Core Theory - 5	5	3	19BM204	Business Correspondence	25	75	100
12	III	Allied -2				Monetary Economics	25	75	100
			5	3	19AEBM22				
13	III	Core- 6	3	3	20PECM02	Professional English for Commerce and	25	75	100

									Management			
14		IV	SEC - 2	2		2	EBT201 / EPD2	01A	Basic Tamil / Dynamics of Personality	25	75	100
	Sei	nester	Total		30	21				175	525	700
							SEMESTER - III		l		1	
S.No		Г	Part	Hours/	Cred	1;+	Course Code	C	ourse Title	Ma	aximum N	Marks
5.110		1	art	Week	Citt	111	Course Code		ourse Title	CIA	ESE	TOTAL
15	III	Core	Theory-7	6	5		M305T	Indian System	Financial	25	75	100
16	III		Theory-8	6	5		3M306S	Corpor	ate	25	75	100
17	III		d-III	5	4		SBM301A		ess Statistics	25	75	100
18	III	Allie	d-IV	5	4		AEBM303		Economy	25	75	100
19	IV	Gene Elec	eric tive-1	5	4		19GBM31	Market	ting ement(offered	25	75	100
	IV	NM	Е	3	2	3	N MT QA N BC FA	Choose below 1.Quar Aptitud 2.First	e anyone of ntitative			
20							N PH EE N CS IT	Electro Funda	onic mentals oduction To ation	25	75	100
						3	N CA DG	5. Desi GIMP	igning Using	_		
							N BC HH	Hygier		-		
							N LI LM	Manag 8.Yoga	al Library ement a for Better	-		
	Semes	ter Tot	al	30	24	4		Life		150	450	600
							SEMESTER - IV					
S.No		I	Part	Hours/	Week	Cred	it Course Code	e (Course Title	Maximun	n Marks	

											CIA		ESE	TOTAL
21	III	Core The	ory-9		6		5	BM408	SQ	Banking Law and Practice	25		75	100
22	III	Core The	ory-10		6		5	BM409	S	Cost Accounting	25		75	100
23	III	GenericEl			5		4	GBM42	A	English Foundational Course for Bank Examination (offered by English)	25		75	100
24	III	Allied-V			5		4	ABM40		Technology in Banking	25		75	100
25	III	Allied-VI	-		5		4	AMBM4		Maths for Competitive Exam	25		75	100
26	IV	AECC-3			3		2	EVS401	.S	Environmental Science	25		75	100
	Seme	ster Total			30		24	•			150		450	600
	SEMESTER - V													
				Hou	rs/							Ma	ximum	Marks
S.No			Wee		Credit	t	Course Code		Course Title	C	IA	ESE	TOTAL	
27	111	CoreTheo	ory-	6		5		BM501A		ome Tax Law & ctice	2	25	75	100
28	111	CoreTheo	ory-	6		5		BM502A	Ris Bar	k Management for lks	2	25	75	100
29	111	CoreTheo	ory-	6		5		BM503A		repreneurial velopment	2	25	75	100
30	111	DS Electi	ve-I	6		5		18EBM505 C F 19EBM55A F		International Banking* Corporate Social Responsibility Retail marketing		25	75	100
31	111	DS Electi	ve-II	6		5		18EBM507 19EBM508	Prir E-B	nagement nciples of Auditing* sanking nciples of Insurance	2	25	75	100
Ser	Semester Total 30				2	25					12	25	375	500
								SEMESTER -	VI				1	
SN	S.N P			Hou	rs/							Maxi	imum M	Iarks
0		Part		Wee		Cre	edit	Course Code		Course Title	CIA	ES	SE T	OTAL

32	111	Core Theory-14	6	5	18BM601	Customer Relationship Management	25	75	100
33	111	Core Theory-15	6	5	18BM602	Management Accounting	25	75	100
34	III	Core Theory-16	6	5	18BM603	Human Resource Management	25	75	100
35	III	DS Elective-III	6	4	18EBM604 18EBM605 19EBM65A	Retail Banking* Financial Management Merchant Banking	25	75	100
36	111	DS Elective-IV	6	4	18EBM606 18EBM606B 18EBM606C	Services Marketing* Cooperative Banking Business Environment	25	75	100
37	V	Extension Activities		2					
	Semester Total		30	25			125	375	500
	Total Credits			140					

DEPARTMENT OF COMMERCE (BANK MANAGEMENT) CURRICULUM TEMPLATE—2020-2023 Batch a.B.Com (BM) **SEMESTER - I** Maximum Marks S.N Hours/ Credit Course Code Course Title Part Week o ESE TOTAL CIA Tamil-I / Hindi-25 75 100 1 I Language -1 I / French-I LTC101T 5 3 2 II English - 1 LEC101T English – I 100 25 75 5 3 Core Theory -Ш 3 25 75 100 Principles of Management 6 4 19BM101 Core Theory -Ш 4 25 75 100 6 4 Financial BM102T Accounting-I 5 III 25 75 100 Business Allied –I 5 4 AEBM101T **Economics** I 6 AECC-I Communicative 25 75 100 19AEC101 English 1 1 Value I SEC - 1 7 VE101A 25 75 100 2 2 Education 700 Semester Total 30 21 175 525 SEMESTER - II Maximum Marks S.N Hours/ Course Title Part Credit Course Code Week o ESE TOTAL CIA Tamil-II / Hindi-II / Language -2 25 75 8 100 LTC202T French-II 5 3 LEC202T 9 English - 2 English – II 25 75 100 II 5 3 Core Theory -10 III25 75 100 3 Financial BM203Q Accounting-II 4 6 Core Theory -Business Ш 11 25 75 100 Corresponden 6 4 19BM204

12	III	Allied -2	5	4	19AEBM22	Monetary Economics	25	75	100
13	III	AECC-II	1	1	19AEC202	Communicative English II	25	75	100
14	I V	SEC - 2	2	2	EBT201 / EPD201A	Basic Tamil / Dynamics of Personality	25	75	100
	Seme	ester Total	30	21			175	525	700

					SEMESTER - III				
C No		Do 4	Hou rs/	C 4:4	Course Code	Carrage Title	M	aximum	Marks
S.No		Part	Wee k	Credit	Course Code	Course Title	CIA	ESE	TOTAL
15			6	5			25	75	100
	III	Core Theory-5			BM305T	Indian Financial System			
16	III	Core Theory-6	6	5	BM306S	Corporate Accounting	25	75	100
17	III	Allied-III	5	4	ASBM301Q	Business Statistics	25	75	100
18	III	Allied-IV	5	4	AEBM303	Indian Economy	25	75	100
19	IV	Generic Elective-1	5	4	19GBM31	Marketing Management(offered by BBA)	25	75	100
20	IV	NME	3	2	19AOBC31	Basics of Computer and Application	25	75	100
	S	Semester Total	30	24			150	450	600

					SEMESTER - IV					
S.No		Part	Hours/	Credit	Course Code	Course Title	Maximum Marks			
			Week				CIA	ESE	TOTAL	
21			6	5		Banking Law and Practice	25	75	100	
	III	Core Theory-7			BM408Q					
22			6	5	BM409S	Cost Accounting	25	75	100	
	III	Core Theory-8			D1v1+022					
23			5	4		English Foundational	25	75	100	
	III	GenericElective-2			19GBM42	Course for Bank				

									Examination (offered b English)	у			
2	24 I	II	Allied-V		5	4	ABM4	01	Banking Technology		25	75	100
2	25 I	II	Allied-VI		5	4	AMBM4	101	Maths for Competitive Exam		25	75	100
2	26 I	V	AECC-3		3	2	EVS401	Environmental Science			25	75	100
		Ser	nester Total		30	24					150	450	600
					Į.		SEMESTER	- V					
S.No			Part	Hours/ Week	Cred	lit	Course Code		Course Title	CIA		num M	
				WCCK							ES	SE	TOTAL
27	111	Co	oreTheory-9	6	5		BM501A	Income T	ax Law & Practice	25	7	5	100
28	111	Co	oreTheory-10	6	5		BM502A	Risk Man	agement for Banks	25	7	5	100
29	111	Co	oreTheory-11	6	5		BM503A	Entrepreneurial Development		25	25 75		100
30	111	D	S Elective-I				18EBM504		nal Banking*	25	1 7	5	100
30		D,	S Elective-1	6	5		18EBM505	_	Social Responsibility	23	/	3	100
31	111	D	S Elective-II	_		_	19EBM55A 18EBM506 18EBM507	Retail ma Practical . E-Bankin	rketing management Auditing*	25	7	5	100
				6	5		19EBM508		s of Insurance				
	Seme	ster	· Total	30	25					125	3′	75	500
							SEMESTER -	VI	I				
				Hours/							Maxir	num M	larks
S.No			Part	Week	('roc	lit	Course Code		Course Title	CIA	ES	SE	TOTAL
32	111	Co	oreTheory-12	6	5	1	8BM601	Customer Managem	Relationship	25	7	5	100
33	111	Co	oreTheory-13	6	5	1	8BM602	Management Accounting		25	7	5	100
34	III	Co	oreTheory-14	6	5	1	8BM603	Human R	esource Management	25	7	75	100
35	III	D	S Elective-III	6	4		8EBM604 8EBM605	Retail Bar Financial	nking* Management	25	7	5	100
							9EBM65A	Merchant					

18EBM606

Services Marketing*

					18EBM606B	Cooperative Banking			
					18EBM606C	Business Environment			
37	V	Extension Activities	-	2					
	Seme	ster Total	30	25			125	375	500
	Tota	l Credits		140					

	Extra Credit Course												
S.No	Semester	PART	RT Credit Course Code		Course Title								
1	III	VI	1	21BMF301	Field Visit / Field Project								
2	IV	VI	2	21BMI501	Internship								
3	V	VI	2	21SSBM61	SSC/SWAYAM/NPTEL/MOOC								
4.	VI	VI	2	19JBM601	Project								

				Cou	rses Offered to ot	her Departments			
					SEMESTE	R - III			
S.No		Part	Hours/	Credit	Course Code	Course Title	M	aximum N	Marks
5.110		1 41 0	Week	Orean	Course coue	Course True	CIA	ESE	TOTAL
1	III	Allied-4	5	4	ABB304A	Principles of Marketing (For BBA)	25	75	100
2	III	SEC	6	4	19ABE303	Fundamentals of Digital Banking	25	75	100
	111	SEC			SEMESTE				
3	IV	NME	3	2	3NBMMB	Modern Banking Practices	25	75	100
4	IV	Allied	5	4	ABB405A	Financial Accounting and Analysis (For BBA)	25	75	100

Courses Offered by other Departments SEMESTER - III Maximum Marks Hours/ S.No Credit Course Code Course Title Part Week CIA **ESE TOTAL** Marketing Management (offered by BBA) 19GBM31 Generic 4 III 25 75 100 1 Elective-5 4 2 25 75 100 Ш Allied- III ASBM301A **Business Statistics** SEMESTER - IV English Foundational Course for Bank Examination (offered by Generic 3 Elective-25 75 100 IV GBM42A English) IV 5 4 Maths for Competitive Exam 4 25 75 100 Allied-AMBM401

NON MAJOR ELECTIVE COURSES

P	art	Course Title	Course Code	Hours	Credit	Internal (25)	External (75)	Total (100)
IV	NME	Soft Skills (Dept. of English)	3N EN SS	3	2	25	75	100
IV	NME	Modern Banking Practices (Dept. of BBM)	3N BM MB	3	2	25	75	100
IV	NME	Quantitative Aptitude (Dept. of Mathematics)	3N MT QA	3	2	25	75	100
IV	NME	First Aid (Dept. of Biochemistry) - Only for Shift 1	3N BC FA	3	2	25	75	100
IV	NME	Electrical And Electronic Fundamentals (Dept. of Physics)	3N PH EE	3	2	25	75	100

IV	NME	Introduction To Information Technology (Dept. of Computer Science)	3N CS IT	3	2	25	75	100
IV	NME	Designing Using GIMP (Dept. of BCA)	3N CA DG	3	2	25	75	100
IV	NME	Public Health And Hygiene (Dept. of Biochemistry)	3N BC HH	3	2	25	75	100
IV	NME	Digital Library Management (Dept. of Library)-Only for Shift 2	3N LI LM	3	2	25	75	100
IV	NME	Yoga For Better Life (Dept. of Physical Education) –Only for shift 2	3N PE YL	3	2	25	75	100

UNDER GRADUATE PROGRAMME OUTCOMES (POs)

PO1: The Students find their footings in life through wholesome and integral education.

PO2: The Students are encouraged to climb the academic ladder by pursuing Post Graduate Education in different domain.

PO3: The Students are academically and technically equipped to steer the Nation along the path of progress and peace.

PO4: The Students are trained to be Employable and Entrepreneurial Citizen of the Nation.

PO5: The Students are fortified intellectually, ethically and socially to face the challenges in life.

PROGRAMME SPECIFIC OUTCOMES (PSOs)

PSO1: Disciplinary Knowledge

The students will **acquire adequate and depth knowledge** in the various courses of commerce, banking, finance, management, accounting, taxation, marketing and auditing.

PSO2: Design and Development

The students can **exhibit business-related skills** in their behavior and attitude viz., leadership, teamwork, effective communication in oral and written, decision-making and problem-solving

PSO3: Employable traits and career skills

The students will gain employable traits and career skills to get placement in the field of banking, taxation, accounting and management

PSO4: Environment Sustainability

The students will **develop entrepreneurial traits and abilities** to start and manage their own business in a successful manner

PSO5: ICT & Digital Literacy

The students will obtain **motivation for self-directed learning** to meet the changing demands of the workplace, and become capable to access the various ICT tools

PSO6: Advance to further higher education

The students can **advance to further higher education** (or) proceed to undertake professional courses such as CA, CS, ICMA, CFA and to write Competitive Exams.

PSO7: Critical thinking and analytical skills

The students will **gain critical thinking and analytical skills** to manifest the issues and problems of Indian and international banking practices and able to perceive the best solution.

PSO8: Ethics

The students will show their **care and concern in saving the environment**, adopting business ethics, respecting cultural diversity and **observing moral values** in personal and social life.

I-BBM
SEMESTER - I
CORE – 1

PRINCIPLES OF MANAGEMENT

CODE-19BM101
HRS/WK -6
CREDIT -4

Objective:

To give basic knowledge to the students on concepts and principles of management **COURSE OUTCOMES (COs):**

CO1:To know the basic concepts, roles, skills and functions of Management.

CO2: To understand better about Planning and Decision making.

CO3: To understand the concepts, theories and process of Organizing.

CO4: To provides idea about Motivation, and practice the appropriate method of Leadership

CO5: To gather and analyze both Qualitative and Quantitative information to isolate issues and formulate best control methods.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST															
ER		COUI	RSE C	ODE:				C	OURS	ETITL	E:			HOUR	CREDI
I		19	BM1	01		PRINCIPLES OF MANAGEMENT							S:6	TS:4	
		PRO	GRA	MME											
COURSE	(OUTO	COME	S(PO))	PR	OGRA	MME	SPECI	FIC OU	JTCON	MES(PS	SO)	MEAN	SCORE
OUTCO	РО	PO	PO	PO	PO	PS	PS	PS	PS	PS	PS	PS	PS	OF	CO'S
MES	1	2	3	4	5	O1	O2	O3	O4	O5	O6	Ο7	Ο8		
CO1	4	4	3	5	4	5	4	4	5	5	3	4	5	۷	1.2
CO2	4	5	4	4	5	5	5	5	5	5	4	4	5		1.6
CO3	5	4	3	4	5	4	4	5	5	5	3	4	4	4	1.2
CO4	5	4	5	5	4	4	5	4	4	5	4	5	4	4	1.4
CO5	CO5 4 5 5 5 4 5 4 5 4 3 4 5										1.3				
	Mean Overall Score											4	1.3		

Result: The score of this course is 4.3 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **VeryHigh**Association with Programme Outcome and Programme Specific Outcome

UNIT –I (15Hrs)

Introduction To Management: Definition & Meaning of management-Functions of Management -levels of management - roles of manager, Management as a Science or Art - Contribution to management by F.W.Taylor, Henry Fayol, and Peter F. Drucker.

UNIT-II (20 Hrs)

Planning: importance - Process of planning - types of planning - planning methods (Objectives-Policies- Procedures - Strategies & Programmes) - Obstacles to effective planning. Decision making - Steps - Types.

UNIT III (20 Hrs)

Organising: Organization - Importance - Principles of Organizing Delegation & Decentralization - Departmentation - Span of Management. Organizational structure - line & staff and functional.

UNIT-IV (20Hrs)

Directing and Motivating: Function of directing - Motivation - Theories of motivation (Maslow, Herzberg and Vroom's theories) Motivation techniques. Leadership - Characterisitics - Functions or Role of a Leader- Leadership styles - Theories of Leadership.

UNIT –V (15Hrs)

Co-Ordination And Control: Co-ordination – Characteristics – Elements – Types – Principles – Techniques – Co-ordination Vs Co- operation- Benefits – Problems. Control- Characteristics-Types – Steps- Advantages- Limitations. Techniques of Control (Traditional techniques, Modern techniques - Budgetary Control, Break- Even Point (BEP)Analysis- Return On Investment Control- Responsibility Accounting – Network Techniques – PERT and CPM)

Text Books:

- 1.Gupta C. B, Business Management, Sultan Chand & Sons, New Delhi, 2018
- 2. Dr. C.D.Balaji, Principles of Management, Margham Publications, 2015

- 1. P.C. Tripathi& P.N. Reddy, Principles of Management, Tata McGraw-Hill, 2017
- 2. Principles and practice of Management, L.M. Prasad, Sultan Chand & Sons, 2018
- 3. Principles and practice of Management, R.S.N.Pillai, S.Kala, Sultan Chand & Sons, 2013.

I-BBM		CODE- BM102T
SEMESTER – I	FINANCIAL ACCOUNTING -I	HRS/WK –6
CORE – 2		CREDIT – 5

The objective of this paper is to help the students to acquire fundamental knowledge of accounting and their applications.

COURSE OUTCOMES(COs):

CO1: To acquire knowledge of double entry system, keeping accounting records and able to prepare profit and loss account and balance sheet of a business entity

CO2: To understand the procedure and principles of single entry system and able to assess the results of business entity under single entry system

CO3: To maintain the accounting books and records of non -profit organisation and to able to Prepare its final accounts and statements.

CO4:.To familiar with the practices of consignment and acquire knowledge to pass journal entries, value the stock at end and calculate profit and loss of each consignment

CO5: To know the joint venture system and gain knowledge to prepare joint venture accounts, assessing the results and determine the settlement amount.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ED	COLI	RSE C	ODE			(COURS	ETITL	Е			HOU	CRED
SENIEST	LK	COO	KSE C	ODL									RS	IT
I		Е	3M102	Γ		F	INANC	CIAL A	CCOU	NTING	-I		6	5
COURSE	PRO	GRAM	GRAMME OUTCOMES				PROGRAMME SPECIFIC OUTCOMES (P.							MEA
OUTCOM			(POs)			Г	KOOKA	AWIIVIL	SFECI	ric oc	TCOM	illo (Fo	(08)	N
ES	PO	PO	PO	PO	PO PSO PSO PSO PSO PSO P				PSO		SCOR			
(COs)	1	2	3	4	5	1	2	3	4	5	6	7	PSO8	E OF
(803)	1				3	1			7	<i>J</i>	· ·	,		Cos
CO1	4	4	3	4	2	5	4	4	3	2	4	2	2	3.3
CO2	4	4	4	4	5	5	4	5	4	3	5	3	4	4.1
CO3	4	5	4	4	5	5 5 4 4 3 3 4				4	3	3	3.9	
CO4	4	4	5	4	4 5 4 4 4 3 5 2				2	3.8				
CO5	4	4	5	4	4 5 4 4 4 3 5 3 2					2	3.9			
											Mea	n Overa	all Score	3.8

Result: The score of this course is 3.8 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** AssociationwithProgramme Outcomes and ProgrammeSpecificOutcomes

UNIT-I (15 hrs)

Book Keeping: Accounting-Introduction-Meaning and definition-Types of Accounting-Accounting concepts and Conventions- Double entry system- Accounting Rules- Journal-ledger-Subsidiary Books- Trial Balance- Preparation of Profit and loss A/c and Balance Sheet-Advantages and disadvantages of Accounting- Uses of Financial Statement- Accounting of sole trading concern and non-trading concern.

UNIT-II (20 hrs)

Single Entry System:Meaning and Definition- Preparation of Trading profit and loss A/c and statement of affairs- Net worth Method- Conversion Method- Difference between Single entry system &Double entry system- Difference between Balance Sheet and Statement of Affairs.

UNIT-III (20 hrs

Non Trading Concerns: Accounting for Non-trading concerns- Meaning and Definition of Income, Expenditure, General and Special Funds- Preparation of Receipts and Payment A/c, Income and Expenditure A/c & Balance Sheet

UNIT-IV (15 hrs)

Consignment Accounts: Consignment- Meaning- Accounting for consignment transaction-stock valuation-preparation of consignment A/c- Normal loss and Abnormal loss calculation.

UNIT-V (20 hrs)

Joint Venture: Meaning and Definition- Difference between partnership and joint venture-Journal entries for Joint Venture transactions when separate book for joint venture is maintained- (Recording Joint venture transactions in own books is Excluded)

Text Books:

- 1. Reddy and HariPrasad, Financial Accounting, Margham Publications, 2016.
- 2. R.L.Gupta&V.K.Gupta, Financial Accounting, Sultan Chand New Delhi, 2014.

- 1. RL Gupta and Radhasamy, Advanced Accounting-Sultan Chand& sons publications, 2015.
- 2. MC Sukkla, Advanced Accounting-Sultan chand& sons publications, 2017.
- 3. Financial Accounting, P.C. Thulsian, Tata MC Graw Hill, New Delhi, 2014.

I-BBM	EINANCIAL ACCOUNTING II	BM203Q
SEMESTER - II	FINANCIAL ACCOUNTING- II	HRS/WK -6
CORE – 3		CREDIT – 5

To enable the students to acquire knowledge in preparation of Branch, Department and Partnership accounts

COURSE OUTCOMES (COs):

CO1: To understand the procedure to calculate average due date and able to determine the interest and instalment amount.

CO2: To acquire basic knowledge of different methods adopted to find profit and loss of a branch.

CO3:Toaccumulate the knowledge of distributing common expenditures among the departments and able to Prepare of trading and Profit & Loss account of the department.

CO4: To know the changes take place when a new partner is admitted or retired or died and acquire knowledge to incorporate these changes in partnership books of accounts and final statements

CO5:Tofamiliar with dissolution procedures of the partnership and able to prepare a statements of distribution of cash from sale of assets and close the books of accounts of partnership business.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcome

SEMESTER		COU	RSE C	ODE		COURSETITLE:						HO UR S	CREDIT	
II]	BM203	3Q		FINANCIAL ACCOUNTING- II					6	5		
COURSE OUTCOM	PR	OGRAMME OUTCOME (PO)						RAMN UTCO					MEAN SCORE	
ES	PO 1	PO 2	PO 3	PO4	PO4 PO5		PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PS O8	OF CO'S
CO1	5	4	5	3	3	5	5	3	3	4	5	5	3	4.1
CO2	4	5	5	4	3	5	5	3	3	4	5	5	2	4.1
CO3	4	5	4	4	3	5	4	4	4	3	5	4	3	4.0
CO4	5	5	4	4	4	5	4	3	3	3	5	2	2	3.7
CO5	4	4	4	4	4	4 5 4 4 3 3 5 2					2	3.6		
	Mean Overall Score									Score	3.9			

.Result: The score of this course is 3.9 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** AssociationwithProgramme Outcome and Programme Specific Outcome

UNIT- I (15 Hrs)

Average Due Date And Account Current: Average Due Date-meaning of Average due date-Uses of Average due date-basic problems in average due date-calculation of interests-account current-counting of days-methods of calculating interests-simple problems.

UNIT- II (20 Hrs)

Branch Accounts: Branch – meaning - Types of branches - Department branches – difference between branch and Department – Preparation of trading account of branches under debtor system – Stock and debtors system – whole sale branch system and Final account systems.

UNIT -III (20 Hrs)

Departmental Accounts: Introduction – Allocation of expenses – Calculation department purchase Interdepartmental transfers at cost price – Selling price – Preparation of trading and Profit & Loss account of the department.

UNIT-IV (20 Hrs)

Admission And Retirement Of Partners: Accounting Treatments - Admission of partner - Retirement of Partner - Death of Partner. Adjustments Regarding profit sharing Ratio, Good will and Capital (simple problems)

UNIT - V (15 Hrs)

Dissolution Of Partnership: Dissolution of firm — Modes of dissolution — insolvency of a partner - Garner Vs Murray rule - Insolvency of all partner — Piecemeal distribution — proportionate capital method-Maximum loss Method (simple problems)

Text Books:

- 1. Financial Accounting ,T.S.Reddy& Murthy, Margham Publication, Chennai-5, 2016.
- 2. Financial Accounting ,R.L.Gupta&V.K.Gupta Sultan Chand New Delhi, 2014.

Reference Books:

- 1. Advance Accountancy ,M.C.Skuhula&T.S.Grweal, Sultan Chand & Sons, New Delhi, 2017.
- 2. Financial Accounting, P.C. Thulsian, Tata MC Graw Hill, New Delhi, 2017.
- 3. Advance Accountancy ,R.L.Gupta&V.K.Gupta, Gupta Edition, New Delhi, 2016.

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I-BBM		19BM204
SEMESTER – II	BUSINESS CORRESPONDANCE	HRS/WK -6
CORE – 4		CREDIT -4

To familiarize with the essentials of an effective business letter and to train them to draft business letters relating to different situations

COURSE OUTCOMES (COs):

CO1: To Learn and understand the essentials of an Effective Business Letters.

CO2: To Draft various Business and Personnel correspondence.

CO3: To Outline letters related to Bank, Insurance, Agency and Secretarial Correspondence.

CO4: To Prepare Office Correspondence such as Reports, Minutes of Meeting, Agenda, Circular and Notes.

CO5: To Get acquainted with Modern forms of Communication and how it facilitates Business operations.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE	ODE				ETITL	E:			HOU	CRED
													RS	IT
II		19	9BM20)4		BI	JSINES	SS COR	RESPO	NDAN	ICE		6	4
	PRO	GRAM	RAMME OUTCOMES				DOCD	4 3 4 3 4 T	CDEC	EIC OI	ITCOL	MEC (DO	20)	MEA
COURSE			(PO)				PROGR	AMME	SPEC	FIC O	ICON	IES (PS	SO)	N
OUTCOM	РО	PO	РО	РО	DO	DO DO DO DO DO DO DO DO						SCOR		
ES	1	PO 2		I		PO PSO PSO PSO PSO PSO PSO PSO PSO PSO P					PSO8	E OF		
	1	2	3	4	5	1	2	3	4	5	6	/		CO'S
CO1	4	3	5	3	3	4	3	3	3	4	3	3	3	3.3
CO2	5	4	3	4	3	5	3	3	3	5	4	4	3	3.8
CO3	4	5	3	5	5	5	4	4	4	3	4	5	3	4.1
CO4	4	4	4	3	4	4 4 3 5 4 4 4 3					4	3.8		
CO5	5	3	4 4 3 3 4 3					3	3	4	3	4	4	4.3
	Mean Overall Score									3.8				

Result: the score of this course is 3.8 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcomes and Programme Specific Outcome

UNIT-I (20hrs)

Essentials of Effective Business Letters: Business Correspondence – Need – Functions – Kinds of Business Letters – Essentials of an Effective Business Letter - Layout.

UNIT-II (20hrs)

Kinds Of Business Letter: Business enquiries and replies - Credit and status enquiries - Placing orders - Sales letters - Collection letters. Applications for employment - References - Letters of appointment - Confirmation - Promotion.

UNIT-III (15Hrs)

Correspondence With Financial Service Institutions :Bank Correspondence – Insurance Correspondence – Agency Correspondence – Correspondence with Shareholders, Directors.

UNIT-IV: (15hrs)

Office Correspondence: Reports Writing – Agenda, Minutes of Meeting – Memorandum – Office Order – Circular– Notes.

UNIT-V (20 Hrs)

Modern Forms Of Communication: SMS – Email–Video Conferencing–Internet–Mobile Communication – Websites and their use in Business.

Text Books:

- 1. R.S.N. Pillai and Bagavathi, Commercial Correspondence and Office Management, S.Chand and Co. Ltd. New Delhi, 2018.
- 2. M.S. Ramesh, C.C. Pattanshetti, Business Communication, R. Chand &co,New Delhi, 2019.

- 1. Prasanta K. Ghosh, Office Management, New Delhi.S.ChandAnd Sons, 2010.
- 2. HomaiPradhan, D.S. Bhende, Vijaya Thakur, Business Communication, Bombay. Himalaya Publishing House, 2003.
- 3. Penrose, Rasberry, Myers, Advanced Business Communication. Bangalore: Thomson South western Publishers, 2000.

II –BBM		CODE- BM305T
SEMESTER -III	INDIAN FINANCIAL SYSTEM	HRS/WK -6
CORE – 7		CREDIT -5

To learn about the Indian Financial System and to understand the role and development of Banks in India.

COURSE OUTCOMES (COs):

- **CO1**. Understand the components of Indian financial system and functions of Indian money market and capital market.
- CO2. Know the management and functions of Reserve Bank of India.
- **CO3**. Familiarise with functions and recent trends in Indian Commercial banks
- **CO4**. Know about the functions of various All India Development Banks
- **CO5**. Understand the functions and role of State Level Banks

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	COURSE CODE				(COURS	ETITL	Е			HOU RS	CRED IT
III		Е	BM305T			II	NDIAN	FINAN	ICIAL	SYSTE	M		6	5
COURSE	PRO	PROGRAMME OUTCOMES (POs)				PROGRAMME SPECIFIC OUTCOMES (PS						IES (PS	Os)	MEA N
ES (COs)	PO 1	PO 2	PO 3	PO 4	PO 5	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	PSO 7	PSO 8	SCOR E OF Cos
CO1	4	4	3	3	3	4	4	4	3	4	3	3	3	3.5
CO2	4	3	3	4	3	3	3	3	3	3	3	2	2	3
CO3	3	4	3	4	3	4	3	4	3	3	3	3	3	3.3
CO4	4	4	3	4	3	3	3	3	4	3	3	3	2	3.2
CO5	4	3	3	3	3	3	3	3	3	3	3	2	2	2.9
	Mean Overall Score									3.2				

Result: the score of this course is 3.2 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes.

UNIT- I (15 hrs)

Financial System: Meaning, significance and components - Composition of Indian financial system-Indian money market – Indian capital market.

UNIT - II (15hrs)

Reserve Bank of India: Organization; Management; Functions – credit creation and credit control; monetary policy.

UNIT - III (20 hrs)

Commercial Banks: Meaning; Functions; Management and investment policies of commercial banks; recent trends in Indian commercial banks.

UNIT - IV (20Hrs)

Development Banks: All India Development Banks: Concept, objectives, and functions of various all India Development Banks; Operational and promotional activities of all India Development Banks – UTI.

UNIT - V (20 hrs)

State Level Development Banks: Objectives, functions and role of state level banks; State financial corporations; Development banks in industrial financing.

Text Books:

- 1. Bhole, L.M., "Financial Markets and Institutions" Tata McGraw-Hill Publishing Company, New Delhi, 2017.
- 2. Khan, M.Y.,, "Indian Financial System: Theory and practice", Vikas Publishing House, New Delhi, 2019.

- 1. Chandra, Prasanna, "Financial Management: Theory and Practice", Tata McGraw Hill Education, 2013.
- 2. Sharma, G.L. and Singh, Y.P. (eds.), "Contemporary Issues in Finance and Taxation", Academic Foundation, Delhi, 2018.
- 3. Madura, Jeff, "Financial Marketsand Institutions", West Publishing Co., New York, 2016.

II-BBM		CODE- BM306S
SEMESTER – III	CORPORATE ACCOUNTING	HRS/WK -6
CORE – 8		CREDIT -5

To enable the students to understand the basic concepts relating to issue, redemption of shares, to prepare company final accounts and acquisition of business.

COURSE OUTCOMES (COs):

CO1: To understand the company law provisions and procedures of issue of shares to the public and able to pass journal entries of the issue in the books of the company

CO2: To gain knowledge to pass journal entries, preparing balance sheet of a company when it purchases the business of a sole trader and partnership and ability to calculate profit prior to incorporation.

CO3: To familiarise with company law provisions relating to schedules and final accounts of the company and able to prepare profit and loss accounts and balance sheet of company.

CO4: To acquire ability to prepare liquidators final statements when the company close its business and understand the winding up procedure and various modes of winding up of a company.

CO5: To acquaint with banking law provisions relating to bank's final accounts and gain ability to prepare schedules, profit and loss account and balance sheet of the banks.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE			(COURS	E TITL	E:			HOU	CRED
													RS	IT
III		В	M306	S		CORPORATE ACCOUNTING								5
COURSE	PROGRAMME OUTCOMES				MES	PROGRAMME SPECIFIC OUTCOMES (PSOs)								MEA
OUTCOM		(POs)										`		N
ES (COs)	PO 1	PO 2	PO PO PO 3 4 5			PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	PSO	PSO8	SCOR E OF
(885)	1		3	-	3	1		3	7	3	U	,		COs
CO1	4	5	4	5	4	5	4	5	3	4	5	5	3	4.3
CO2	4	5	4	3	3	5	4	4	3	4	5	3	2	3.7
CO3	5	5	5	4	2	5	5	5	3	4	5	5	2	4.2
CO4	4	4	3	3	2	5	5	4	3	4	5	5	2	3.7
CO5	4	5	4	4	3	5	5	5	2	4	5	5	3	4.1
Mean Overall Score											4.0			

Result: the score of this course is 4.0 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High Association** with programme outcomes and programme specific outcome

UNIT -I (20hrs)

Issue of Shares: Introduction-Meaning-Definition-Features-Kinds of Components-Under Subscription and Over Subscription-Issue of shares at par-At Premium-At -Discount-Calls-in-arrears-Calls-in-advance-Forfeiture of Shares-Reissue of Forfeited shares-Balance Sheet (Revised Schedule VI).

UNIT-II (20 hrs)

Acquisition of Business: Meaning-When new set of books are opened-Purchase consideration - Net asset method-Net payment method-Debtors and Creditors taken over on behalf of vendors

- Profits prior to incorporation -Meaning-Methods of Ascertaining profit or loss Prior to Incorporation-Basis of Apportionment of Expenses.

UNIT- III (15 hrs)

Final Accounts Of Companies: Introduction-Statement of profit and loss- (Part II of Revised Schedule VI)-Balance Sheet- (Part I of Revised Schedule VI)-Managerial Remuneration.

UNIT – IV (15hrs)

Liquidation of Companies: Meaning of liquidation or winding up – Modes of winding up – winding up by the Court, Compulsory, Voluntary, Members, Creditors – Order of Payment – Secured Creditors – Preferential Creditors – Liquidator's Final Statement of accounts.

UNIT-V (20 hrs)

Bank Accounts:Bank-Meaning-Legal requirements-Preparation of profit and loss accounts (Form 'B' of Schedule III) and Balance Sheet (Form 'A' of Schedule III).

Text Books:

- 1. T.S. Reddy & A. Murthy -Corporate Accounting Volume 2 (As Per Revised Schedule VI In New Format)-Publisher: Margham Publications-2020
- 2. R.L.Gupta and M.Radhaswamy"Advanced Accountancy" (Volume I)Sultan Chand& Sons-New Delhi, January ,2013

- 1. S.P.Jain and K.L.Narang-Corporate Accounting (Volume I) -Kalyani Publishers-Ludhiana-19th Revised Edition- 2019
- 2. .M.A. Arulanandam& K.S. Raman, "Advanced Accountancy" Vol-I, Sixth Edition, 2015, Himalaya Publishing House, Mumbai.
- 3. .Dr.S.N. maheswariCasharad K .maheswari ,& Dr. sunilK.Maheswari Corporate accounting Vikas Publications 6th edition- 2018

I-BBM		BM408Q
SEMESTER – IV	BANKING LAW AND PRACTICE	HRS/WK -6
CORE -7		CREDIT -5

To make the students understand the law and practice of banking

COURSE OUTCOMES (COs):

CO1: To gather knowledge about Banking structure and different types of banking operations.

CO2: To understand the characteristics of different types of Negotiable instruments

CO3: To understand the relationship between Banker and Customer.

CO4: To impart knowledge on the functioning of Rural Banking services

CO5: To gain knowledge on the latest developments of banking activities.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST															
ER		COUI	RSE C	ODE:			COURSE TITLE:							HOUR	CREDI
IV		BM408Q					BANKING LAW AND PRACTICE							S:6	TS:5
		PROGRAMME													
COURSE	OUTCOMES(PO))	PR	OGRA	MME S	SPECI	FIC OU	JTCON	AES(PS	SO)	MEAN	SCORE
OUTCO	PO PO PO PO					PS	PS	PS	PS	PS	PS	PS	PS	OF	CO'S
MES	1	2	3	4	5	O1	O2	O3	O4	O5	O6	O7	O8		
CO1	5	4	3	4	4	5	4	5	5	4	3	4	5	4	1.2
CO2	5	5	4	4	4	5	5	5	5	5	3	4	5	4	1.5
CO3	4	4	3	4	5	4	5	5	5	4	3	4	4	4	l.1
CO4	5	5	5	5	4	5	5	4	4	5	4	5	5	4	ł.6
CO5	5 5 5 4 4						4	5	5	4	3	5	5	4	l.5
					Me	an Ove	rall Sco	ore						4	1.3

Result: the score of this course is 4.3 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High**Association with Programme Outcome and Programme Specific Outcome

UNIT-I (20 Hrs)

Bank – Introduction: Bank –Meaning, Definition, Classification, types of banks and their functions and Services- Commercial Banks - Universal Banking - Central Bank - Credit control measures - EXIM Bank - Deposit Insurance and Credit Guarantee Corporation.

UNIT – II (20 Hrs)

Negotiable Instruments: Cheque - Essentials of a Cheque - Crossing of a Cheque - General Crossing - Special Crossing - Payment of Cheque - Collection of Cheque- Endorsement - Debit Card - Credit Card - Green Card - Smart Card.

UNIT – III (20 Hrs)

Banker And Customer Relatinships: Banker - Customer - General and Special relationship between Banker and Customer - Opening of Current - Saving - Recurring - Fixed deposit Accounts - Special types of Accounts - Minor - Lunatic - Partnership Firm - Joint Stock Company -: Non - Trading Institutions.

UNIT –IV (15 Hrs)

NABARD, RRBS AND SHGs: National Bank for Agricultural and Rural Development (NABARD) - Objectives - Features - Functions - Co-operative Banks - Regional Rural Banks (RRBs) - Contribution to social and rural development - Micro Credit(SHGs).

UNIT-V (20 Hrs)

Banking Technologies: E-Banking - Internet Banking - Telephone Banking - Mobile Banking-ATMs - Cash Machine - Electronic Money - Electronic Fund Transfer System (EFT) - Indian Financial Network - Customer Grievances Redressal and Ombudsman – core banking system – Electronic Clearing Services (ECS).

Text Books:

- 1. M. L. Tannan, Banking Law and Practice in India India Book House, New Delhi, 2017.
- 2. Gurusamy.S, Banking Theory Law and Practice, Tata McGraw Hill, New Delhi, 2018.

- 1. Sundaram, .K.P.M.&Varshney, Banking Theory Law & Practice, Sultan Chand & Sons, New Delhi, 2014.
- 2. Gordon, E. Natarajan, Banking Theory Law & Practice, Himalaya Publishing House, Mumbai, 2015.
- 3. Radhasamy&Vasudevan, A Text Book of Banking, Sultan Chand & Sons, New Delhi, 2003.

II-BBM		BM409S
SEMESTER – IV	COST ACCOUNTING	HRS/WK -6
CORE – 8		CREDIT - 5

To familiarize the students on the use of cost accounting system in different nature of businesses

COURSE OUTCOMES (COs):

CO1:Toacquire knowledge of the basic concepts of cost, costing methods and able to prepare cost sheet of product and service to determine cost of production and fixing selling price.

CO2: To develop ability to maintain to keep store ledger, fixing stock level and economic order quantity and determine the price at which materials issued to the production centre.

CO3: To understand the primary and secondary distribution of overheads to different production and service departments and to know how the overheads charged to a product/service.

CO4:Toacquire knowledge in preparing contract account and able to calculate profit of each contract.

CO5: To acquaint a skill of critical and rational thinking, and decision making ability by dividing cost into fixed and variable and understand the application of marginal costing technique in business decision.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMESTE	R	COL	JRSE C	ODE		COURSE TITLE:					HOURS	CREDIT		
IV		H	3M409	S	COST ACCOUNTING					COST ACCOUNTING 6			5	
COURSE	PRO	GRAMN	RAMME OUTCOME (PO)				PRO	GRAMN	IE SPEC	IFIC OU	JTCOME	E (PSO)		MEAN
OUTCOMES	PO1	PO2	PO3	PO4	PO5	PO5 PSO1 PSO2 PSO3 PSO4 PSO5 PSO6 PSO7 PSO7					PSO8	SCORE OF COs		
CO1	5	5	4	4	3	5	5	4	3	4	5	4	4	4.2
CO2	4	4	4	3	3	5	4	4	3	4	5	3	3	3.7
CO3	4	4	4	3	3	5	4	4	3	4	5	3	3	3.7
CO4	5	5	4	4	4 5 5 4 5 3 5 4 2						2	4.2		
CO5	4	5	4	3	3	3 5 5 3 3 3 5 5 3							3	3.9
Mean Overall Score										3.9				

Result: the score of this course is 3.9 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High**association**with**Programme Outcomes and Programme Specific Outcome.

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UNIT -I (15 Hrs)

Cost Sheet: Cost accounting – Meaning – definition – objectives – advantages – limitations – methods of costing – types of costing – differences between cost accounting, management accounting and financial accounting -Cost – Element of cost – meaning – definition – cost sheet-Meaning – Preparation of cost sheet – tenders and quotation.

UNIT – II (20 Hrs)

Material Costing: Material control - Meaning objectives - need - advantages .l - Inventory control and its techniques - Stock levels and EOQ- methods of pricing material issues - FIFO - LIFO - HIFO - Simple average method - Weighted average method - Standard price method - Base stock method.

UNIT - III (20Hrs)

Overheads: Overheads -meaning – definitions – importance – classifications – primary distribution – secondary distribution of overheads – machine hour rate computation.

UNIT-IV (20 Hrs)

Contract Costing: Meaning, features of contract costing, Applications of contract costing, similarities and dissimilarities between job and contract costing, procedure of contract costing, profit on incomplete contracts, Problems.

UNIT- V (15 Hrs)

Marginal Costing: Marginal costing – definition – features – advantages – limitations – breakeven analysis –PV ratio - margin of safety - Application of break even analysis

Text Books:

- 1. Ts.Reddy, Y.Hariprasad Reddy Cost Accounting Margam Publications -2018
- 2. A.Murthy& S. Gurusamy Cost Accounting TATA Mcgraw Hill publishing co Ltd- 2nd edition -2009

- 1. MN.Arrora- Cost accounting- Vikas Publishing House Pvt Ltd- 3rd edition-2019
- 2. V. Rajesh Kumar, RK. Sreekantha- Cost Accounting- Mcgraw Hill Education pvt Ltd-2018
- 3. Dr. SN Maheswari, Dr. S.N. Mittal Cost Accounting: Theory and problems Shree Mahavir Book Depot(Publishers)-2008

II BBM		CODE- ABM401A
SEMESTER - IV	TECHNOLOGY IN BANKING	HRS/WK - 5
ALLIED -V		CREDIT - 4

To learn about the different E-payment methods and E-Security Schemes

COURSE OUTCOMES (COs):

CO1: To understand about the bank computerization

CO2: To acknowledge about various Bank back office operations

CO3: To understand the various E-Payment Methods

CO4: To know about the contemporary issues in banking techniques and Cyber laws

CO5: To know about the E-Payment securities

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	CC	URSE	CODI	Ξ		COURSE TITLE:							HOUR S	CREDI T	
IV	IV ABM401A					TEC	TECHNOLOGY IN BANKING							5	4	
Course Outcom				POS)	Programme Specific Outcomes (PSOS)								Mean Sco	ore Of		
es (COS)	PO 1	PO 2	PO 3	PO 4	PO 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PS O8	CO'S		
CO1	5	4	5	4	5	4	5	4	5	4	5	4	3	4.38		
CO2	3	5	4	5	4	3	4	4	5	3	4	5	6	4.23		
CO3	4	4	5	5	4	5	5	5	4	4	4	4	3	4.31		
CO4	5	5	5	5	5	3	4	5	5	3	3	3	2	4.08		
CO5	05 4 3 4 5 5 4				4	4	5	5	4	5	4	5	4.38			
	•		•	•		•	•		Mea	n Over	all Sco	res		4.28		

Result: the score of this course is 4.28 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcomes and Programme Specific Outcomes

UNIT-I (15 Hrs)

Introduction : Evolution of Banks - Technological Impact in Banking Operations – Different approaches to Banking computerization, WAN, LAN, VSAT, Networking system –Single Window concept – Core Banking – Concept, Opportunities, Challenges & Implementation

UNIT-II(15 Hrs)

Back Office Operation: Bank back office management – Inter branch reconciliation – Data center Management – Knowledge Management (MIS/DSS/EIS) – Treasury Management – Foreign Exchange Management

UNIT-III (15Hrs)

E-Payment: Meaning of E-Payment —Benefits of E-Payment- Components of Electronic System- Popular electronic payment methods-Electronic fund transfer — Electronic clearing system — Debit and Credit Card system on the internet- Components of online credit processing-Fintec Companies.

UNIT-IV (15Hrs)

Contemporary Issues in Banking Techniques:Confidentialityandsecrecyofdata- Cyber crimes and Cyber laws and its implications

UNIT –V (15Hrs)

E-Payment Security: Meaning of E- Security - Security requirement in E-payment systems - Details of Security threats - Secured payments - E-Payment Security - E-Security Protection - Key Security schemes - AI and machine learning - Smart payments.

Text Books:

- 1. Technology and banks national institute of banking, pune.
- 2. Electronic banking and information technology –IIB

- 1. Information technology in Indian commercial banks nibs punenaiduc.a.s
- 2. Computer today ,Mcgraw hill, Donald h. sunden
- 3. Computer networks prentice hall publication tanenbaum Andrews.

III – BBM		CODE – BM501A
SEMESTER – V	INCOME TAX LAW AND PRACTICE	HRS/WK – 6
CORE –		CREDIT – 5

To enable the students to understand basic concepts and to compute the income of individuals under various heads of income.

COURSE OUTCOMES (COs):

CO1: Enlighten with the basic concepts related to Income Tax and Residential Status.

CO2: Obtain the knowledge on the computation of Income on Salaries.

CO3: Procure skills related to the computation of Income from House Property.

CO4: Understand the procedures and techniques for computing income from Business and related deductions and depreciation thereof.

CO5: Acquire knowledge on the methods of computation of Income from Capital Gains and other sources with various Deductions u/s 80C to 80U.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMESTI	ER	COU	JRSE C	ODE				COURS	SE TITL	E			HOUR S	CREDI T
V		BM50	01A			INCOME TAX LAW AND PRACTICE						6	5	
COURSE OUTCOME	PRO	OGRAM	IME OU (POs)	JTCOM	IES	PROGRAMME SPECIFIC OUTCOMES (PSOs)						s)	MEAN SCORE	
S (COs)	PO1	PO2	PO3	PO4	PO 5	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	PSO 7	PSO8	OF COs
CO1	4	4	3	3	3	4	4	5	3	3	4	3	3	3.5
CO2	3	4	3	4	4	3	5	3	4	3	4	3	3	3.5
CO3	4	3	5	4	3	4	3	4	3	4	4	3	4	3.6
CO4	3	4	3	3	4	3	4	3	5	3	3	4	4	3.5
CO5	3	3	4	4	3	5	3	4	4	3	3	3	3	3.4
Mean Overall Score											3.5			

Result: the score of this course is 3.5 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating	2.1<=rating	3.1<=rating	4.1<=rating
		<=2	<=3	<=4	<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcomes and Programme Specific Outcomes

UNIT - I (15 Hrs)

Introduction And Residential Status: Concepts of Assessment Year, Previous Year, Person, Assessee, Income, Gross Total Income – Total Income – Residential status – Exempted Income – Agricultural Income

UNIT - II (20 Hrs)

Income From Salaries: Computation of Salary Income – Taxable Allowances, Perquisites and Profit in lieu of salary.

UNIT – III (20 Hrs)

Income From House Property: Computation of Income from House Property – Annual value – Deductions.

UNIT – IV (20 Hrs)

Profits And Gains Of Business Or Profession: Profits & Gains from business or Profession – Expressly allowed and disallowed – deductions – Depreciation – Block of assets.

UNIT - V (15 Hrs)

Capital Gains And Income From Other Sources: Income from Capital gains – deductions and exemptions – Income from other sources – Grossing up of interest – Deemed Income – Set off and Carry forward of Losses – Deductions u/s 80C to 80U.

Text Books:

- 1. Dr. A. Murthy, Income Tax Law and Practice, Vijay Nicole Imprints Private Limited, Chennai.
- 2. T. S. Reddy, Hari Prasad Reddy- Income tax law and practice, Margam Publications, Chennai

- 1. Dr. Vinod K Singhania—Monica Singhania- Students Guide To Income Tax, Taxmann Publications, New Delhi.
- 2. Dr. H. C. Mehrotra- Income Tax Law & Practice, Sri Venkateswara Publication, Chennai.

111-BBM		CODE-BM502A
SEMESTER - V	RISK MANAGEMENT FOR BANKS	HRS/WK - 6
CORE – 10		CREDIT - 5

To learn about the various types of risks for Banks and to know about the Money Laundering Act.

COURSE OUTCOMES (COs):

- CO1. Identify and know about the various risks faced by Banks and Basel Norms..
- CO2. Know about the credit risk and RBI guidelines for Credit Risk Management
- **CO3**. Acquire the knowledge about the types and causes for operational risk.
- CO4. Understand the types foreign Exchange risks and FEMA Act.
- **CO5**. Familiarise with the Money Laundering and Anti-Money Laundering Act.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE				COURS	E TITLI	Ε			HOU RS	CRED IT
V		BM50	02A			RIS	K MAN	IAGEM	ENT F	OR BA	NKS		6	5
COURSE OUTCOM	(\mathbf{DO}_{r})				MES	P	ROGR	AMME	SPECI	FIC OU	JTCOM	IES (PS	Os)	MEA N SCOR
ES (COs)	PO 1	PO 2	PO 3	PO 4	PO 5							PSO 8	E OF COs	
CO1	4	4	4	3	4	4	3	3	2	3	3	2	2	3.2
CO2	4	4	4	4	4	4	3	3	2	3	3	3	2	3.3
CO3	4	4	4	4	4	4	3	3	2	3	3	3	2	3.3
CO4	4	4	4	4	4	3	3	3	3	3	3	3	2	3.3
CO5	4	4	3	4	4	3	3	3	2	3	3	2	2	3.1
									1		Mea	n Overa	all Score	3.2

Result: the score of this course is 3.2 (High)

Ī	Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
	Scale	1	2	3	4	5
ſ	Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
	Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** Association with Programme Outcomes and Programme Specific Outcomes

UNIT -I (15hrs)

Introduction And Overview: Risk definition - BIS - Basel Committee - Basel I, II and III norms; Risk Process- Risk Organization - Types of Risk - Concept of ALM for Banks-ALCO

UNIT- II (20 hrs)

Credit Risk: Definition - - Framework for risk management - RBI guidelines for risk management - Risk rating and risk pricing - Methods for estimating capital requirements - Credit risk - Standardized approach and advanced approach - Credit rating /scoring -Stress test and sensitivity analysis - Internal Capital Adequacy Assessment Process (ICAAP)

UNIT -III (20 hrs)

Operational Risk: Definition - RBI guidelines for Operational risk - Types of operational risk - Causes for operational risk - Sound Principles of Operational Risk Management (SPOR) -Key responsibilities of ORM; Capital allocation for operational risk.

UNIT- IV (15hrs)

Foreign Exchange Risk: Meaning –Causes- Types of foreign exchange risk –FEMA Act – Scope- Guidelines and Recent developments in FEMA.

UNIT- V (20hrs)

Money Laundering Act: Meaning of Money Laundering – Process-Methods-Regulations of Money Laundering Act 2002 and 2017- Measures to prevent money laundering in India-Guidelines of Anti-Money Laundering Act in India.

Text Books:

- 1. RiskManagement,Indian Institute of Banking & Finance, Macmillan Publications India Private Limited,2010
- 2. The Prevention of Money Laundering Act 2002, Commercial Law Publisher (India) Pvt ltd.

- 1. Foundations of Banking Risk: An Overview of Banking, Banking Risks, and Risk-Based Banking Regulation by GARP (Global Association of Risk Professionals).
- 2. MooradChoudhry, Bank Asset and Liability Management: Strategy, Trading, Analysis, Wiley Publishing.
- 3. John C. Hull, Risk Management and Financial Institutions, Pearson, 2009
- 4. Indian Institute Of Banking, Amp, Finance (IIBF), Risk Management, Macmillan Publishers India, 2010
- 5. Websites, e-books and RBI Bulletins For IV and V units

III – BBM	ENTREPRENEURIAL DEVELOPMENT	CODE: BM503A
SEMESTER -V		HRS/WK – 6
CORE- 11		CREDIT - 5

To enable the students in the entrepreneurial skills Development.

COURSE OUTCOMES (COs):

CO1: To familiarize the students with the concept of entrepreneurship.

CO2: To impart knowledge regarding effective business ideas and how to start new ventures

CO3: To make aware of the steps for starting MSMEs and about the measures taken by Government to promote MSMEs.

CO4: To enable the student to learn about institutional finance and service to entrepreneurs.

CO5: To make them know about the problems faced by women entrepreneurs and the different entrepreneurship in informal sector.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMESTE															
R		COU	RSE C	ODE:			COURSE TITLE:							HOURS:	CREDIT
I		F	3M503	A			ENTREPRENEURIAL DEVELOPMENT							6	S:5
		PRC	OGRAM	ИМЕ											
COURSE		OUT	COME	S(PO)		PR	ROGRA	MME	SPECI	FIC OU	JTCON	IES(PS	SO)	MEAN SO	CORE OF
OUTCOM	PO	PO	PO	PO	PO	PS	PS	PS	PS	PS	PS	PS	PS	CC)'S
ES	1	2	3	4	5	O1	O2	O3	O4	O5	O6	O7	O8		
CO1	4	4	3	5	4	5	4	4	5	5	3	4	5	4	.2
CO2	4	5	4	4	5	5	5	5	5	5	4	4	5	4	.6
CO3	5	4	3	4	5	4	4	5	5	5	3	4	4	4	.2
CO4	5	4	5	5	4	4	5	4	4	5	4	5	4	4	.4
CO5	CO5 4 5 5 5 4							5	4	4	3	4	5	4	.3
	Mean Overall Score											4.	.3		

Result: the score of this course is 4.3 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcome and Programme Specific Outcome.

UNIT-I (15 Hrs)

Introduction: Entrepreneurship – Definition, Role and expectations – Entrepreneurial styles and types – Characteristics of the Entrepreneur – Functions of an Entrepreneur – Promotion of Entrepreneurship – Role of Socio-Cultural, Economic and Political Environment – Growth of Entrepreneurship in Pre and Post independence era – Constraints for the Growth of Entrepreneurial Culture.

UNIT- II (20 Hrs)

New Venture: Meaning – Promoting new venture – Sources of Business ideas – Idea Generation Techniques – Project Identification – Project Selection – Procedure to start a new venture. Project – Meaning – Types – Formulation of Project report - Project Appraisal – Network Analysis.

UNIT – III (20Hrs)

MSMEs: Introduction - Classification - Characteristics - Objectives - Advantages & Disadvantages - Role, Importance of MSME's in developing countries - Problems - Steps for starting MSMEs - Government regulatory framework for MSMEs - Measures taken by the government for the promotion of MSMEs.

Institutional Assistance And Subsidies: Institutional service to entrepreneurs - DIC, SIDCO, NSIC, MSMEDI - SSIC, SIDCO - ITCOT, IIC - KVIC. Institutional finance to entrepreneurs: IFCI -SFC, IDBI, ICICI, TIIC, LIC and GIC, UTI, SIPCOT - SIDBI commercial Bank.Incentives and Subsidies - Meaning - Needs - Incentives and Subsidies available to Entrepreneurs.

UNIT - V (20 Hrs)

Women Entrepreneurship: Need – Growth of women Entrepreneurship – Problems faced by Women Entrepreneurs – Development of women Entrepreneurship – Entrepreneurship in Informal Sector – Rural Entrepreneurship – Entrepreneurship in Sectors like Agriculture, Tourism, health case, Transport and allied services.

Text Books:

- 1. Dr.S.S.Khanka, Entrepreneurial Development, Sultan Chand Company Ltd.
- 2. C.B. Gupta&N.P. Sreenivasan: Entrepreneurial Development, Sultan Chand.

- 1. PoornimaM.Charantimath ,Entrepreneurship Development & Small Business Enterprises Second Edition, , Pearson
- 2. Prasanna Chandra: Project Planning, Analysis, Selection, Implementation and Review, Tata McGraw Hill.
- 3. Vasantha Desai: Dynamics of Entrepreneurial Development, Himalaya.
- 4. P.Saravanavel, Entrepreneurial Development, Ess Pee kayPublishing House, Chennai 1997.

III -BBM		CODE-18EBM504
SEMESTER -V	INTERNATIONAL BANKING	HRS/WK -6
ELECTIVE -I(A)		CREDIT -5

To obtain basic knowledge about the role and function of overseas banking and banking instruments foreign exchange mechanism and international financial intermediaries

COURSE OUTCOMES (COs):

CO1: To impart the students with knowledge in the field of international banking, international financial transactions across borders.

CO2:To enrich the students understanding with respect to foreign exchange, spot and forward cover and hedging.

CO3:Tofamiliarise with international financial institutions and functions of international financial bodies.

CO4:To understand sources of foreign exchange earnings, receipts and borrowings with respect to NRI.

CO5:To acquire insights regarding foreign exchange management, currency convertibility and foreign exchange reserves.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMESTI	ER	C	OURSI	E CODE	Ξ	COURSE TITLE					COURSE TITLE						
V	V 18EBM504				INTERNATIONAL BANKING								6	5			
PROG COURSE		GRAN	MME C (POS)	UTCO:	MES	PROGRAMME SPECIFIC OUTCOMES (PSOS)								MEAN S	CORE OF		
OUTCOMES (COS)	PO 1	PO 2	PO 3	PO 4	PO5	95 PSO1 PSO2 PS O3 PSO4 PSO5 PSO6 PSO7 PSO8					COS						
CO1	5	4	5	4	5	4	5	4	5	4	5	4	3	4.	38		
CO2	3	2	4	5	4	3	2	4	2	3	4	5	6	3.	61		
CO3	4	4	4	4	4	5	5	5	4	4	4	4	3	4.	15		
CO4	5	5	5	5	5	3	4	5	5	3	2	2	2	3.	92		
CO5	3	3	4	5	5	4	4	5	5	4	5	4	5	4.	30		
									·	Mean	Overall S	Scores		4.	07		

Result: the score of this course is 4.07 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcome and Programme Specific Outcome

UNIT -I (15hrs)

International Banking: International Banking vis—a—vis Domestic Banking — Foreign Trade Financing — International Financial Transactions: Lending and Borrowing across borders.

UNIT - II (20hrs)

Foreign Exchange: Market; rate and Currency – Exchange rate determination under Fixed exchange rate and Floating exchange rate regimes – Determination of exchange rates: Spot and Forward – Basic exchange arithmetic – Forward Cover and Hedging.

UNIT - III (15hrs)

International Financial Institutions and Functions: World Bank: IMF: Asian Development Bank – International Financial Corporation: International Development Association.

UNIT-IV (20hrs)

Source of Foreign Exchange: Export Earnings – Invisible Export Earnings – Role of NRI Remittances – Foreign Direct Investment – Foreign Institutional Investment – External Commercial Borrowings – Global Depositors Receipts – Offshore Borrowings.

UNIT- V (20hrs)

Foreign Exchange Management: Composition of Foreign Exchange Reserves : Foreign Currencies – Gold and SDR – Current Account Convertibility – Capital Account Convertibility and Precautions.

Text Books:

- 1. Fundamentals of International Banking by Rupnarayan Bose
- 2. International Banking by Macmillan, MacMillan Publisher's

- 1. Hand Book of International Banking by Andrew Mullinuex and Victor Murinde
- 2. International Banking: Legal and Regulatory aspects, Indian Institute of Banking and Finance, Macmillan Education
- 3. Intertnational Banking Operations, Indian Institute of Banking and Finance, Macmillan Education

III -BBM	CORPORATE SOCIAL	CODE-18EBM505
SEMESTER -V	RESPONSIBILITY	HRS/WK -6
ELECTIVE -I (B)		CREDIT -5

To acquaint the students to understand the importance of values in business and to know Trends in corporate social responsibility and the social responsibility of business.

COURSE OUTCOMES (COs):

CO1:To impart conceptual understanding of business ethics, values and its relevance to modern business.

CO2:To acquire insights regarding social responsibility of a business and its influence on Indian firms.

CO3:To understand the concepts of consumerism and unethical practices in business.

CO4:To acquire familiarity in market eco systems, environment sensibility and sustainability.

CO5:To enrich the students understanding with respect to SEBI and Competition Commission of India.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

Semes	ter		Cours	e Cod	e	COURSE TITLE						COURSE TITLE					
V			18EB	M505	;	Corporate Social Responsibility						6	5				
Course	Pr	ogra	mme ((POS		mes	Programme Specific Outcomes (PSOS)						Programme Specific Outcomes (PSOS)				Mean	Score
Outcom es (COS)	P O 1	P O 2	P O 3	P O 4	PO 5	PSO 1	PSO 2	P S O 3	PSO 4	PSO 5	PSO 6	PSO 7	PSO 8	C	Of OS		
CO1	5	5	4	4	4	5	5	4	5	3	4	4	5	4.	38		
CO2	5	4	5	4	5	4	5	4	5	4	5	4	3	4.	38		
CO3	4	4	4	4	4	5	5	5	4	4	4	4	3	4.	15		
CO4	3	2	4	5	4	3	2	4	2	3	4	5	6	3.	62		
CO5	5	5	4	4	4	5	5	4	5	3	4	4	5	4.	38		
			ı				ı	1		Mean	Overall	Scores	ı	4.	18		

Result: the score of this course is 4.18 (Very High)

Associatio	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
n					
Scale	1	2	3	4	5
Interval	0<=rating<=	1.1<=rating<=	2.1<=rating<=	3.1<=rating<=	4.1<=rating<=
	1	2	3	4	5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcome and Programme Specific Outcome

UNIT –I (15Hrs)

Corporate Ethics Values –concepts –types and formation –principles of managerial ethics – relevance of ethics and values in business

UNIT - II (20Hrs)

Corporate Social Responsibility: Social responsibility of a business firm –stakeholders – response of Indian firms towards CSR

UNIT - III (20Hrs)

CSR And Consumer Protection: Consumerism –unethical issues in sales, marketing and technology – competitive strategy

UNIT-IV

. (20Hrs)

Business And Eco System: Markets for eco system services –issues and opportunities for business in socially and environmentally sensitive world –social and environmental problems and shaping market –3 P's of sustainability –people –planet –profit

UNIT -V (15Hrs)

Role Of Government: Regulatory framework –SEBI –Competition Act –Competition

Commission of India

Text Books:

- 1.Baxi C.V. & Prasad Ajit, Corporate social responsibility, Excel Books, 2005.
- 2. Badi R.V. &Badi N.V., Business ethics, Vrinda Publications, 2015

- 1. KaurTripat, Values and ethics in management, Galgotiapublications, 2007.
- 2. Chakraborty S.K., Human values for managers, Excel Books, 2005.

III- BBM		CODE: 19EBM55A
SEMESTER -V		HRS/WK –6
Discipline	RETAIL MARKETING MANAGEMENT	
Specific Elective-		CREDIT - 5
I(C)		

To create a strong knowledge base in retail marketing.

COURSE OUTCOMES (COs):

CO1: To define retailing and various types of retailers.

CO2:To acquire in depth knowledge of merchandise management.

CO3: To gain knowledge on the retail location, site location and layout

CO4: To know various promotion of retail outlets.

CO5: To articulate Information Technology techniques used in retailing.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMES															
TER	(COUF	RSE C	ODE	;:		COURSE TITLE:						HOU	CREDI	
I		19 E	EBM5	55A		Rl	ETAIL	MAR	KETI	NG M	ANA(SEME	NT	RS:6	TS:5
		PRO	GRAI	MME											
COURS	C	OUTC	OME	S(PC))		F	PROGI	RAMN	AE SP	ECIFI	С		MEAN	SCORE
E								OU	TCON	AES(P	SO)			OF	CO'S
OUTCO	P	P	P	P	P	PS	PS	PS	PS	PS	PS	PS	PS		
MES	O	О	О	Ο	O	01	O2	O3	O4	O5	O6	O7	08		
	1	2	3	4	5										
CO1	4	4	3	3	4	4	4	3	4	4	3	4	4	3	3.6
CO2	4	4	3	4	4	4	4	4	4	4	4	4	5	4	1.0
CO3	3	4	3	4	4	4	3	4	5	4	3	4	4	3	3.7
CO4	4	3	4	3	4	4 5 4 4 4 3 5 4						3	3.9		
CO5	4	3	4	4	4	3	3 4 4 4 4 3 4 4							3	3.7
	Mean Over													3	3.7

Result: the score of this course is 3.7 (High)

Associatio	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
n			1270 0070		01,0 100,0
Scale	1	2	3	4	5
Interval	0<=rating<=	1.1<=rating<=	2.1<=rating<=	3.1<=rating<=	4.1<=rating<=
	1	2	3	4	5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcome and Programme Specific Outcome

UNIT-I [14 Hrs]

Retailing: Meaning, definition, characteristics, importance and functions – types of retailers – types of retailing formats – Product Retailing Vs. service Retailing – Retailing environment.

UNIT-II [18 Hrs]

Merchandise Management: Definition, key areas – phases in developing Merchandise plan – Methods of planning and calculating inventory level – basic stock method, percentage variation method, week's supply method and stock to sales method – merchandiser's skill and profile.

UNIT – III

Location Of Retail Units: Retail location - factors affecting Retail location decision - site location and lay out - factors affecting site location and lay out - steps in selecting site. Store design - interiors and exteriors.Retailing strategies - differentiation strategies - growth strategies - expansion strategies - pricing strategies. Meaning of logistic and supply chain management-issues of storage and warehouse facility.

UNIT – IV [18Hrs]

Retailing promotion: definition – promotional objectives – SMARRTT objectives – approaches to promotional budget – promotional advertising – sales promotion - objectives and types- personal selling.

UNIT – V [20 Hrs]

Information Technology In Retailing: Meaning and definition of IT – advantages and limitations of IT in Retail trade – competitive advantage of using IT – capturing and transmitting data at point of sale – systems for business communication and exchanging data – merchandise reordering system – E - Retailing – merits – systems of E - Retailing – kinds of retailers engaged in E - commerce – Future trends – smart cards – E-cash - Multimedia Kiosk – Customer-specific offers – Electronic body scanners – E-Tailing in India.

Text Books:

- 1. Dr. L.Natarajan, 4th Ed 2014, Retail Marketing, MargamPcblications, Chennai.
- 2. Retail Marketing Management SwapnaPradhan

- 1. Channel Management & Retail Marketing MeenalDhotre.
- 2. Retail Marketing Management David Gilbert.
- 3. Gibson & Vedamani, Retail Management, 2000, Jaice Publishing House, New Delhi.

III BBM		CODE -18EBM506
SEM V	PRACTICAL AUDITING	HRS/WEEK – 6
DISCIPLINE SPECIFIC		
ELECTIVE-II(A)		CREDIT - 5

To enable the students understand the importance of Auditing and to acquaint them with the latest trends in Practical auditing

COURSE OUTCOMES (COs):

CO1:Understand the fundamental concepts of Auditing.

CO2:Be able to create a Structure Audit Planning and Programme.

CO3:Learn how to verify and value Assets and Liabilities.

CO4: Know the statutory rights, Duties, Role and Qualification of Auditor.

CO5: Familiarize with the EDP based environment.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMES															
TER	(COUI	RSE C	CODE	:		COURSE TITLE:								CREDI
I		18EBM506						PRAC	TICA	L AUD	ITIN(j		S:6	TS:5
		PRO	GRA	MME											
COURS	(OUTC	COME	S(PO)	PRC)GRAI	MME S	SPECI	FIC O	UTCO	MES(PSO)	MEAN	SCORE
E	P	P	P	P	P	PS	PS	PS	PS	PS	PS	PS	PS	OF	CO'S
OUTCO	01	O2	03	O4	O5	01	O2	03	04	O5	O6	07	08		
MES															
CO1	4	4	3	5	4	5	4	4	4	5	4	4	5		1.2
CO2	5	5	4	4	5	5	5	5	4	5	4	4	5	2	1.6
CO3	5	4	3	4	5	5	5	5	5	4	4	4	5	4	1.4
CO4	5	4	4	3	4	4	5	5	4	3	5	5	5	4	1.3
CO5	4	5	5	5	4	5	4	5	4	4	4	5	5	4	1.5
	ı	1	ı	ı	Mea	n Ove	rall Sc	ore	1	1	1	1	I	4	1.4

Result: the score of this course is 4.4 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcome and Programme Specific Outcome

UNIT - I (15 Hrs)

Introduction To Auditing: Auditing - Meaning - Definition - Objectives - Scope - Advantages, Limitations - Distinction between Accounting and auditing - Difference between Auditing and Investigation, materiality in auditing, evidence - audit techniques, classification as to methods of approach to work - types and conduct of audit.

UNIT - II (20 Hrs)

Audit planning: audit engagement letter - factors considered before commencing a new audit, audit programme, audit files, audit note book, working papers – vouching of cash and trading transaction – internal check – internal control – internal audit.

UNIT – III (15 Hrs)

Verification And Valuation: Verification and valuation of assets and liabilities – meaning – objectives of verification and vouching – classifications of asset – importance of valuation – difference between verifications and valuation – verification and valuation of liabilities.

UNIT – IV (20 Hrs)

Company Audit: Audit of limited companies – necessity of company Audit - Qualification and disqualifications of auditors – appointment of auditors, ceiling on numbers of audits, remuneration of auditors, removal of auditors- powers, duties and liabilities of a company auditor- Special audit U/S 233A – powers of central government, powers and duties of special auditors - contents of special audit report.

UNIT - V (20 Hrs)

Electronic Data Processing: Investigation – scope – objectives, procedures followed in investigation – investigation under the company act – powers of inspectors .Electronic Data Processing systems – Characteristics – comparison of manual and Electronic Data Processing systems – features of auditing through computer system – computer based accounting – features of CAAT – uses of CAAT.

Text Books:

- 1. N. Premavathi "Practical Auditing", Sri Vishnu Publications.
- 2. B. Tandon "Practical Auditing", S. Chand

- 1. S. Vengadamani "Practical Auditing", Margam publication
- 2. V. H. Krishanadwala & N. H. Krishanadwala Sultan Chand Sons
- 3. Principles and practice of auditing by Dinkarpagare sultan Chand Sons

III –BBM		CODE-18EBM507
SEMESTER -V	E-BANKING	HRS/WK -6
Discipline Specific Elective-II(
B)		CREDIT -5

To provide technical knowledge on e- banking system

COURSE OUTCOMES (COs):

CO1: Understanding the basic concepts of E-Banking.

CO2: Determining the overall view of electronic payment systems.

CO3: Know about the Electronic the fund transfer systems of Banking.

CO4: Understand the methods and technology management.

CO5: Learn the significance of security features of E- Banking Systems.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE		COURSE TITLE								CRED IT
V		18EBM507				E - BANKING							6	5
COURSE OUTCOM	(DO-)						ROGRA	AMME	SPECI	FIC OU	JTCOM	IES (PS	Os)	MEA N SCOR
ES (COs)	PO 1	PO 2	PO 3	PO 4	PO 5						PSO8	E OF COs		
CO1	3	4	4	3	5	3	3	3	3	3	3	3	4	3.4
CO2	4	3	4	3	4	3	5	3	4	4	3	3	3	3.5
CO3	3	4	3	3	4	4 3 4 5 4 4 3 4					4	3	3.6	
CO4	4	4	3	4	3 5 3 4 3 3 4					4	3	3.6		
CO5	4	3	4	4 5 3 3 3 3 3 4 3							3	3.4		
Mean Overall Score												3.5		

Result: the score of this course is 3.5 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcomes and Programme Specific Outcomes.

UNIT- I (15 Hrs)

E-Banking: Concepts of E-Banking – features of E - banking strategy & models: IT in finance & service delivery- Introduction to ATMs, Internet Banking & Mobile Banking- Standalone systems, LAN & WAN.

UNIT-II (20 Hrs)

Electronic payment systems: Teller machines at the bank counters, cash dispensers, ATMs, Anywhere Anytime banking, Home banking (Corporate and Personal), online enquiry and update facilities personal Identification. Numbers and their use in conjunction with magnetic cards of both credit and debit cards, smart cards, signature storage and display by electronic means, cheque truncation, Micro fiche, note and coin counting devices.

UNIT- III (20 Hrs)

Electronic fund transfers system: Electronic fund transfers system – Playing messages (telex or data communication) – structured messages (SWIFT etc.), RTGS information Technology: Current trends, Bank net RBI net, Demat, Nic net, I-net, Internet, E-mail etc,

UNIT –IV (20 Hrs)

Technology Management: Impact of technology and banks protecting the confidentiality and secrecy of data effect on customers and service quality- A. Audit Trails: Rangarajan, Saraf and shree committee recommendation. B. Technology Management: RTGS: Infrastructure requirement, RTGS transactions.

UNIT- V (15Hrs)

Security features: SFMS - Formats of SFMS, SFMS transaction, Security aspects; RAS:Requirements of RAS, Application, security features of RAS, Digital Certificate: PKI, CCA, CA, RA – Types of digital Certificates, application of digital Certificate, legal status, IT Act: Electronic Records, Digital Signature, application of Electronic transactions; Cyber law – Its application.

Text Books:

- 1. Managing with information by H.JeromeLenter
- 2. Computer information Technology Global Business by Puri and Vidin Puri3. Fundamentals of data base Systems by Jerome Lenter, Pearson

- 1. An Introduction to Information Technology byDr. Srinivasavallabhan, Sulthan Chand & Sons.
- 2.Law of Information Technology, D.P.Mittal, TaxMan.e Markets, Macmillan, 2007

III-BBM		CODE: 19EBM508
SEMESTER – V	PRINCIPLES OF INSURANCE	HRS/WK -6
Discipline Specific Elective-II (C)		CREDIT -5

To understands the basic insurance mechanism and the concept of insurance and how it is used to cover risk.

COURSE OUTCOMES (COs):

- **CO1**. Know about the concept of insurance and its types
- CO2. Understand the Management of risk by and contribution of insurance to the society
- **CO3.** Familiarize with Constituents and operations of Insurance market
- **CO4.** Understand and know about the insurance customers
- **CO5**. Know about the significance and principles of insurance contract

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE		COURSE TITLE							HOU RS	CRED IT
V		19EB	M 508			PRINCIPLES OF INSURANCE							6	5
COURSE OUTCOM	(DO ₂)			MES	P	ROGRA	AMME	SPECI	FIC OU	JTCOM	IES (PS	Os)	MEA N	
ES (COs)	PO 1	PO 2	PO 3	PO 4	PO 5	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	PSO 7	PSO 8	SCOR E OF COs
CO1	4	4	3	3	3	4	4	3	3	4	4	3	3	3.5
CO2	4	4	3	3	4	4	4	4	3	4	3	3	4	3.6
CO3	4	4	3	4	4	4	4	3	3	3	4	3	4	3.6
CO4	4	4	3	4	4	4	4	3	3	4	3	3	3	3.5
CO5	CO5 4 4 3 3 3 3					4	3	4	3	3	4	3	3	3.4
										MEA	N OVE	ERALL	SCORE	3.5

Result: the score of this course is 3.5 (High)

					, ,
Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** Association with Programme Outcomes and Programme Specific Outcomes

UNIT - I (20 Hrs)

Concept of Insurance and its Evolution: Concept and nature of insurance – evolution of insurance – how insurance operates today – Types of insurance – importance of insurance.

UNIT - II (15 Hrs)

Business of Insurance: Management of risk by individuals – management of risk by insurers – fixing of premiums – reinsurance and its importance for insurers - role of insurance in economic development and social security - contribution of insurance to the society.

UNIT - III (20 Hrs)

Insurance Market: Constituents of the insurance market – operations of insurance companies – operations of intermediaries – specialist insurance companies – insurance specialists.

UNIT – IV (20 Hrs)

Insurance Customers:Understanding insurance customers – customer needs - importance of customers – customer mindsets - customer behaviour at purchase point - customer behaviour when claim occurs - importance of ethical behaviour.

UNIT - V (15 Hrs)

Insurance contract: significance – the principle of indemnity - the principle of subrogation - the principle of contribution – disclosure of all relevant information - principle of utmost good faith - the relevance of proximate cause - the insurance contract.

Text Book:

1. Principles of Insurance, Dr. RakeshAgarwal, Sashi Publications Pvt Ltd, New Delhi.

- 1. Principles of Insurance, Dr. Robert I. Mehr, Richard D Irwin Publications.
- 2. Principles of Insurance, The Insurance Times, New Delhi

III-BBM		18BM601
SEMESTER - VI	CUSTOMER RELATIONSHIP MANAGEMENT	HRS/WK -6
CORE – 12		CREDIT -5

To understand how information technology can be aligned with business practices.

COURSE OUTCOMES (COs):

CO1: To Understand the Basic Concepts about the Customer Relationship Management.

CO2:ToGet acquainted with the knowledge about E- CRM.

CO3: To Understand the process of Lead Management in CRM.

CO4: To Procure ideas about Data Management techniques related to customer database.

CO5: To Highlight the significance of Customer satisfaction and its outcomes.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER		COURSE CODE				C	OURS	E TIT	LE			HOU RS	CRE DIT
VI	VI 18BM601					CUSTOMER RELATIONSHIP MANAGEMENT						6	5	
	PROGRAMME					PROGRAMME SPECIFIC OUTCOMES							IES	MEA
COURS	(OUTC	OMES	(POs)				(P :	SOs)				N
E														SCO
OUTCO	PO	PO	PO	PO	PO	PS	PS	PS	PS	PS	PS	PS	PSO	RE
MES	1	2	3	4	5	01	O2	O3	O4	O5	O6	O7	8	OF
														CO'S
CO1	4	3	4	4	5	3	4	4	3	3	3	3	3	3.5
CO2	3	3	4	3	4	3	5	4	4	4	4	3	4	3.6
CO3	3	3	3	5	3	4	3	3	4	3	4	3	3	3.3
CO4	4	3	3	3	4	5	3	3	3	4	3	4	3	3.4
CO5	3	4	4	4	4	4 5 3 4 3 4					3	4	3	3.6
	Mean Overall Score												3.4	

Result: the score of this course is 3.4 (High)

Associatio	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
n					
Scale	1	2	3	4	5
Interval	0<=rating<=	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcomes and Programme Specific Outcomes.

UNIT - I (15Hrs)

CRM: Customer Relationship Management (CRM): Meaning – Definitions– Objectives - Benefits - Advantages and Disadvantages - Types - CRM Cycle - Necessity for adoption in CRM- Implementation of CRM - Reasons and failure of CRM.

UNIT – II (20Hrs)

E-CRM: Electronic Customer Relationship Management (E-CRM): Meaning -Definition – Features- Advantages and Disadvantages –Difference between CRM and E-CRM – Components and Challenges of E-CRM.

UNIT – III (20hrs)

Lead Management: Meaning - Process - Needs - Benefits. Contact Management:Meaning - Needs - Benefits. Enterprise Marketing Automation: Meaning - Functions - Components. Campaign management: Meaning - Significance - Benefits. Call Center Operations: Meaning - Components - Types - Benefits.

UNIT - IV (20Hrs)

Database Management: Meaning - Definitions- Importance. Customer database: Meaning - Importance - Implementation of a Customer Database. Database Construction: Meaning - Definition - Phases. Data Structure: Meaning - Definition - Advantages and disadvantages. Data Mining: Meaning - Features - Elements - Tools and Techniques. Data Warehousing: Meaning - Characteristics - Domains - Functions.

UNIT - V (15Hrs)

Customer Satisfaction: Meaning – Definition – Significance – Components. Customer Delight: Meaning – Purpose – Principles.

Text Books:

- 1. Customer Relationship Management, Dr. K. GovindaBhat, Himalaya Publishing House, Mumbai, 2016.
- 2. Customer Relationship Management, Emerging concepts, Tools and applications by Jagadish N Sheth, McGraw Hill Education, New Delhi(2017).

- 1. Customer Relationship Management ,P.P.Singh and JinendarKum, Regal publications, New Delhi, 2017.
- 2. Customer Relationship Management: Emerging concepts, tools, and applications ,Jagdish N. Sheth, AtulParvatiyar, G.Shainesh, Tata Mcgraw-Hill Education, Noida, 2015.
- 3. Customer Relationship Management: Concepts and cases ,Alok Kumar Rai, Prentice Hall of India, New Delhi, 2014.

III-BBM		18BM602
SEMESTER - VI	MANAGEMENT ACCOUNTING	HRS/WK -6
CORE-13		CREDIT -5

To enable the students to understand the analysis and interpretation of financial statements with a view to prepare management reports for decision-making

COURSE OUTCOMES (COs):

CO1: To develop basic knowledge of management accounting concepts, tools for analysing financial statements and have practical knowledge to analysis the final accounts and able to prepare reports to indicate critical situation.

CO2: To familiarize in various accounting ratios and its applications to evaluate operating, turnover performance and solvency position of a company.

CO3: To acquire a skill to prepare a cash flow statement for a company as per AS-3.

CO4: To develop knowledge to prepare various functional budgets and ability to compare with actual and making a report to management if unfavourable situations warrant.

CO5: To develop ability to take rational decisions on heavy capital outlay requiring projects and selecting the best projects among the alternatives.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER		OURS CODE			COURSE TITLE						HOU RS	CRED IT	
VI		13	8BM60)2		MANAGEMENT ACCOUNTING 6			MANAGEMENT ACCOUNTING 6			5		
COURSE OUTCOMES (PO)						PROGRAMME SPECIFIC OUTCOMES (PSO)							PSO)	MEA N
OUTCO MES	PO 1	PO 2	PO 3	PO 4	PO 5							PSO8	SCOR E OF CO'S	
CO1	4	5	4	4	3	5	5	5	4	4	4	5	3	4.2
CO2	4	5	5	4	3	5	4	4	3	4	5	5	3	4.1
CO3	5	5	4	4	2	5	5	5	4	3	5	5	3	4.2
CO4	5	5	5	4	3	3 5 5 3 5 4 5 3 3					4.3			
CO5	5	5	5	5	4	4 5 5 4 3 3 5 5 3							4.3	
											Mear	ı Overa	all Score	4.2

Result: the score of this course is 4.2(Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** with Programme Outcome and Programme Specific Outcome

UNIT- I (15 Hrs)

Introduction To Management Accounting: Management Accounting: Meaning –Definition – Objectives–Nature and Scope–Role of Management Accountant - Difference between Financial Accounting, Cost Accounting and Management Accounting. Analysis of Financial Statements: Types of Analysis – Vertical and Horizontal–Comparative Statement analysis –Common Size Statement analysis and Trend Analysis.

UNIT-II (20 Hrs)

Ratio Analysis: Meaning and Definition of Ratio, Classification of Ratios, Uses & Limitations –Meaning and types of Ratio Analysis –Calculation of Liquidity ratios, Profitability ratios and Solvency ratios. (exclude using ratio to prepare Balance sheet)

UNIT-III (20hrs)

Cash Flow Statement: Meaning and Definition of Cash Flow Statement –Uses of Cash Flow Statement – Differences between Cash Flow Statement and Flow Statement -Limitations of Cash Flow Statement –Procedure for preparation of Cash Flow Statement (as per Accounting Standard – 3 /IAS – 7/ IND AS - 7) (Indirect Method Only).

UNIT – IV (20 Hrs)

Budgetary Control: Meaning and definition of budget-essential features of budget-budgeting-budgetary control-objectives-essentials of successful budgetary control—classification of budgets-on the basis of time-on the factors of production -on the basis of flexibility—on the basis of functions-zero based budgeting -advantages and limitations of budgetary control-preparation of production, sales, materials, material purchase, production cost, cash and flexible budgets

UNIT-V (15hrs)

Capital Budgeting: Concepts – Nature – Advantages and Limitations – Ranking Investment Proposals – Pay Back Period, ARR, NPV, IRR and Present Value Index.

Text Books

- 1. T.S. Reddy and murthy -Management accounting- Margam Publications -2013
- 2. A.Murthy and S.Gurusamy Management Accounting Vijay Nicole imprint pvt Ltd-2013

- 1. H.Y Khan & P.K Jain Management accounting- Mcgraw Hill Education pvt Ltd-2013
- 2. R.S.N.Pillai&Bagavathi Management Accounting- S.Chand& company Ltd-2007
- 3. Debarshi Bhattacharyya- Management Accounting Dorling Kindersley (India) Pvt Ltd-2011

III-BBM	THUMAN	18BM603
SEMESTER - VI	HUMAN RESOURCE MANAGEMENT	HRS/WK -6
CORE-14	RESOURCE MANAGEMENT	CREDIT -5

To enable the students to understand the Human resource management concepts and principles and create an awareness about the existing HR practices of the companies in India

COURSE OUTCOMES (COs):

CO1: To gain exposure on the Principles and practices of Human resource Management.

CO2: To be familiar with effective Human resource Planning.

CO3:Tounderstand various aspects of recruitment and Selection.

CO4: To equip himself with various Dimensions of Training and development.

CO5: To gain knowledge about Performance Appraisal and different methods.

Relationship Matrix Course Outcomes, Programme Outcomes And Programme Specific Outcomes

SEMES TER VI		COURSE CODE: 18BM603					COURSE TITLE: HUMAN RESOURCE MANAGEMENT							HOUR S:6	CREDI TS:5
COURS	PROGRAMME OUTCOMES(PO)					PRO	PROGRAMME SPECIFIC OUTCOMES(PSO)							MEAN SCORE	
E OUTCO	P 01	P O2	P 03	P O4	P 05	PS O1	PS O2	PS O3	PS O4	PS O5	PS 06	PS O7	PS O8	OF	co's
MES	01	02	03	04	OS	01	02	0	04	05	00	07	00		
CO1	5	4	5	5	4	5	4	5	5	5	3	5	5	4	1.6
CO2	5	5	4	4	5	5	5	5	5	5	4	4	5	4	1.6
CO3	5	4	3	4	5	5	5	5	5	5	3	4	4	4	1.3
CO4	5	4	5	5	4	5	5	4	4	5	4	5	4	4	1.5
CO5	5	5 5 5 4					5 4 5 4 5 3 4 5					4	l.5		
					Mea	n Ove	rall Sc	ore						4	1.5

Result: the score of this course is 4.5 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcome and Programme Specific Outcome

UNIT- I [15 Hrs]

Introduction: Human resources management – definition – meaning, nature, scope and objectives, functions, importance, qualities and roles of HR manager - problems and challenges of a HR manager-Human capital management (HCM) jobs and career in human capital management

UNIT -II [20 Hrs]

Human Resource Planning: Human resource planning – definition, need and importance, HRP process, problems and barriers to HRP- Effective HRP -Job analysis – nature, process, concept of job design, methods- techniques– Job description- job specification

UNIT -III [20 Hrs]

Recruitment And Selection: Recruitment and selection – meaning and definition, objectives - sources of recruitment, process, methods, and recruitment practice in India- interviews

UNIT- IV [20 Hrs]

Training: Meaning – nature, principles, assessing the needs of training, Inputs and gaps in training– training and development as source of competitive advantage – methods of training, evaluation of effectiveness of training programme

UNIT- V [15 Hrs]

Performance Appraisal: Performance and potential Appraisal meaning, purpose-process - methods, problem - managing grievances and discipline. Stress Management - Meaning - Features - Causes of Stress - Management of Stress.

Text Books:

- 1. S. S. Khanka, Human resource management, S.Chand, 2013.
- 2. K.Sundar& J. Srinivasan, Essentials of Human Resource Management, Vijay Nicole, 2017

- 1. K. A. Aswathappa, Human resource management, Tata McGraw Hill, 2017
- 2. P. C. Tripathi, Personnel management and industrial relations, McGraw Hill, 2013.
- 3. ArunMonappa, Mirza S. Saiyadain, Personnel management, Tata McGraw Hill, 1999.

III – BBM		18EBM604
SEMESTER – VI	RETAIL BANKING	HRS/WK – 6
Discipline Specific	RETAIL DANKING	CREDIT – 4
Elective – III (A)		CREDII – 4

To give basic knowledge on retail products of banks and its related process.

COURSE OUTCOMES (COs):

CO1: To define and understand the basic concepts of retailing.

CO2: To acquire an overview of Retail Products and their development process and the requirements of customers.

CO3: To know about the Eligibility, Process and purpose of using Credit and Debit Cards.

CO4:Tounderstand the methods and techniques of marketing and selling Retail Products.

CO5: To learn the significance of role and impact of Customer Relationship Management in Retail banking.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE		COURSE TITLE					HOU RS	CRED IT		
VI		18	EBM6	04		RETAIL BANKING 6					6	4		
COURSE		PRO OUTC	GRAN OMES			PROGRAMME SPECIFIC OUTCOMES (PSO					PSO)	MEA N		
OUTCO MES	PO 1	PO 2	PO 3	PO 4	PO 5	- PS(PSO8	SCOR E OF COs		
CO1	4	5	4	3	4	3	3	4	3	4	3	4	4	3.6
CO2	3	3	3	4	5	4	4	3	4	3	3	3	4	3.5
CO3	3	4	3	3	3	4	4	5	3	4	4	3	3	3.5
CO4	3	4	3	3	3	3 5 4 4 4 3 4 3 3					3	3.5		
CO5	3	3	3	5	3	3 4 3 4 3 3 4 4						4	3.4	
	Mean Overall Score										3.5			

Result: the score of this course is 3.5 (High)

Associatio	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
n					
Scale	1	2	3	4	5
Interval	0<=rating<=	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcomes and Programme Specific Outcomes.

UNIT- I (15hrs)

Concepts Of Retailing: Retailing Concepts- History and definition, role within the bank operations, Applicability of retailing concepts, distinction between Retail and Corporate/Wholesale Banking.

UNIT- II (20hrs)

Retail Products: Retail Products Overview — Customer requirements, Products development process, Liabilities and Assets Products / Description of Liability products, Description of Asset Products.

UNIT-III (20hrs)

Credit &Debit Cards: Credit / Debit Cards – Credit Vs Debit Cards, Eligibility, Purpose, Amounts, Margin, Security, Process of using the cards, Billing Cycle, Credit Points.

UNIT -IV (20hrs)

Selling Of Retail Products: Marketing / Selling of retail products, Tie –up with Institutions for Delivery Channels – Branch, Extension counters, ATM, POS, Internet Banking, M- Banking.

UNIT -V (15hrs)

Customer Relationship Management: Role and impact of Customer relationship, Stages in customer relationship management process. Account opening, basic loan origination data.

Text Books:

- 1. Retail Banking by Macmillan Education Experts and Macmillan Education 2017
- 2. Retail Banking (a guide for Novices) by Dr. Ramamurthy N 2013

- 1. Retail Banking by KeithPond, 2007
- 2. Retail Banking Technology by Suresh Samudrala
- 3. Smart Manager Retail Banking Decoded, Poppy Sharma, Taxmann's 2015

III- BBM		18 EBM 605
SEM -VI	FINANCIAL MANAGEMENT	HRS/WK - 6
Discipline Specific Elective	FINANCIAL MANAGEMENT	CREDIT – 4
-III (B)		CREDII – 4

To make the students to learn the concepts and scope of financial management and understand the application of tools and techniques of financial management in research.

COURSE OUTCOMES (COs):

CO1:Tounderstand and familiarize with basic concepts of financial management and know the various source of finance.

CO2:Togain practical knowledge to determine cost of capital and leverages and understand its application in financing decisions.

CO3:Toacquire knowledge in deciding optimum capital structure and dividend giving benefit to the shareholders, creditors and company

CO4:Tohave a Practical knowledge to estimate the working capital amount and decide the optimum credit policy favorable to the company.

CO5:Togain knowledge to do critical evaluation on various alternatives available and choose the best project or machinery among the alternatives.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	_	OURS CODE	_		COURSE TITLE HOURS					HOU RS	CRED IT		
VI		18	EBM (605		F	INANC	CIAL M	IANA(EMEN	VT		6	4
COURSE OUTCOMES (POs)					PR	OGRA	MME	SPECI	FIC O	UTCO	MES (I	PSOs)	MEA N	
OUTCO MES	PO 1	PO 2	PO 3	PO 4	PO 5	PS PS<				PSO8	SCOR E OF CO'S			
CO1	4	5	3	4	2	5	5	4	3	2	5	4	2	3.6
CO2	4	5	4	4	3	5	4	5	4	3	5	5	3	4.1
CO3	4	5	4	4	3	5	4	4	3	3	5	5	3	4.0
CO4	4	5	5	4	4	5	4	4	4	3	5	4	2	4.0
CO5	4	5	5	4	4	4 5 4 4 4 3 5 5 2					2	4.1		
										MEAN	OVE	RALL	SCORE	3.9

Result: the score of this course is 3.9 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High Association** with Programme Outcome and Programme Specific Outcome

UNIT- I (12HRS)

Finance functions: Meaning- Definition and scope of Financial functions- Objectives of Financial Management- Profit maximization and Wealth maximization. Sources of Finance-Short term- Long term – Shares- equity Shares- Preference Shares- Debentures-Debt (**Theory Only**)

UNIT- II (17 Hrs)

Financing Decisions: Cost of Capital - Cost of specific Sources of Capital- Equity-preferredstock - debt- Reserves- Weighted average cost of Capital, Operating Leverage and FinancialLeverage. (**Problem and Theory Questions**)

UNIT-III (14Hrs)

Capital Structure: Factors influencing Capital Structure- Optimal Capital Structure-CapitalStructure Theory- Dividend and Dividend policy: Meaning, classification – sources available for dividends – Dividend policy general, determinants of dividend policy (**Theory only**)

UNIT- IV (20 Hrs)

Working Capital Management: Concepts – Importance- Determinants of Working Capital-Working Capital management- ProblemsCash management: Motives for holding cash-Objectives and strategies of cash managementReceivables Management: Objectives- Cost of credit Extension, benefit – credit policies- credit terms- Collection Policies (**Problem and Theory Questions**)

UNIT- V (12 Hrs)

Capital Budgeting: Meaning — Objectives- Preparation of various types of capital budgeting (Problem and Theory Questions) (Theory carries 70% and problems carry 30 %)

Text Books:

- 1. Dr. Anutham Paul- Financial management Mcgraw Hill Education (India) private Ltd- 2020
- 2. Prasanna Chandra- Financial management- Theory and practice Tata McGraw-Hill Education Private Limited-2011

Reference Books:

- 1. M.Y .Khan , PK .jain Financial Management : Text ,problems and Cases- Mcgraw Hill Education pvt Ltd-2019
- 2. I.M.Pandey Financial Management- Pearson education (publishers)- 2021
- 3. SandeepGoel Financial management Practice in India- RoutledgeIndia(Publishers)- 2018

Question Paper Pattern

Theory: 20% Problems: 80%

III-BBM		19EBM65A
SEMESTER – VI	MERCHANT BANKING	HRS/WK -6
Discipline Specific Elective-III		
(C)		CREDIT -4

To understand the legal frame work and various services of Merchant Banking.

COURSE OUTCOMES (COs):

CO1: To familiarize with merchant banking and its legal frame work

CO2:To understand the various pre and post issue activities and issue marketing

CO3: To determine the most suitable type of merger and acquisition and credit rating

CO4:Toenable to get familiarize with leasing and hire purchasing

CO5: To making a deep understanding on real estate financing, discounting bills and factoring.

Relationship Matrix Course Outcomes, Programme Outcomes AndProgramme Specific Outcomes

SEMEST	ER	COU	RSE C	ODE		COURSE TITLE					HOU RS	CRED IT		
VI		19	EBM6	5A		MERCHANT BANKING					6	4		
COURSE		PRO OUTC	GRAN COMES			PROGRAMME SPECIFIC OUTCOMES (PSO					PSO)	MEA N		
OUTCO MES	PO 1	PO 2	PO 3	PO 4	PO 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS 06	PS O7	PSO8	SCOR E OF CO'S
CO1	5	4	5	5	4	5	3	3	4	4	5	4	3	4.2
CO2	5	4	5	3	5	4	3	4	3	4	3	5	3	3.9
CO3	4	4	4	5	4	4	4	5	3	4	4	5	4	4.2
CO4	4	5	4	5	4	4 5 4 3 5 3 5 3					5	4.2		
CO5	5	4	3	5	4	4 4 5 4 4 5 4 4 4						4	4.2	
		Overall Mean Score									4.1			

Result: the score of this course is 4.1 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High Association** with Programme Outcomes and Programme Specific Outcomes

UNIT - I (20 Hrs)

Merchant Banking: Recent Developments and Challenges ahead – Institutional Structure – Functions - Legal and Regulatory Framework – Provisions of Companies Act - SEBI guidelines-FEMA, etc. - Relation with Stock Exchanges and OTCEI.

UNIT – II (20 Hrs)

Issue Management: Issue Pricing – Book Building – Preparation of Prospectus Selection of Bankers, Advertising Consultants, etc. - Role of Registrars –Bankers to the Issue, Underwriters, and Brokers. – Shore Issues. – Issue Marketing – Advertising Strategies – NRI Marketing – Post Issue Activities.

UNIT – III (15 Hrs)

Other Fee Based Services: Mergers and Acquisitions – Portfolio Management Services – Credit Syndication – Credit Rating – Mutual Funds - Business Valuation.

UNIT - IV (20 Hrs)

Fund Based Financial Services: Leasing and Hire Purchasing – Basics of Leasing and Hire purchasing – Financial Evaluation.

UNIT - V (15 Hrs)

Other Fund Based Financial Services: Consumer Credit – Credit Cards – Real Estate Financing – Bills Discounting – factoring and Forfeiting – Venture Capital.

Text Books

- 1. M.Y.Khan, Financial Services, Tata McGraw-Hill, 11th Edition, 2017
- 2. NaliniPravaTripathy, Financial Services, PHI Learning, 2008.

- 1. Machiraju, Indian Financial System, Vikas Publishing House, 4th Edition, 2010.
- 2. Varshney P.N. & Mittal D.K., Indian Financial System, Sultan Chand & Sons, New Delhi., 2015
- 3. Sasidharan, Financial Services and System, Tata Mcgraw Hill, New Delhi, 1st Edition, 2008.

1II -BBM		18EBM606
SEMESTER -V1	SERVICES MARKETING	HRS/WK -6
Discipline Specific Elective-IV A	SERVICES MARKETING	CREDIT – 4

To enable the students to trace the growing importance of Services and to familiarise with the special characteristics of services relevant for marketing

COURSE OUTCOMES (COs):

CO1: To know about the nature, types and significance of services marketing.

CO2: To understand the features of marketing of financial services

CO3: To familiarize with the marketing of hospitality services.

CO4: Toidentify and know about the services of Marketing of Non-profit organization

CO5:To understand the 7P's in Marketing mix in services marketing

Relationship Matrix Course Outcomes, Programme Outcomes AndProgramme Specific Outcomes

SEMEST	ER		OURS CODE				C	OURS	E TIT	LE			HOU RS	CRED IT
VI		18EB	M606				SERV	ICES N	MARK	ETING			6	4
COURSE		PROGRAMME OUTCOMES (PO)				PROGRAMME SPECIFIC OUTCOMES (PSO)							PSO)	MEA N
OUTCO MES	PO 1	PO 2	PO 3	PO 4	PO 5						PSO 8	SCOR E OF CO'S		
CO1	4	4	3	3	4	4	3	3	3	4	3	2	2	3.2
CO2	4	4	3	4	4	4	4	4	3	4	3	2	2	3.5
CO3	4	4	3	4	4	4	4	4	4	4	4	2	3	3.7
CO4	4	4	3	4	4	4	3	4	4	3	3	2	3	3.5
CO5	4	4	3	4	4	4	3	3	3	3	3	2	2	3.2
									•	MEAN	OVE	RALL	SCORE	3.4

Result: the score of this course is 3.4 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

. This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes

UNIT - I (15 hrs)

Introduction to Services Marketing: Services Marketing - meaning - nature of services - Types and Significance of Services Marketing—Designing the services Blueprint - Market segmentation — Process of Market segmentation.

UNIT - II (20hrs)

Marketing of Financial Services: Marketing of services with special reference to Financial services- Concept - Features of Banking, Insurance, Lease, Mutual Fund, Factoring, Portfolio and financial intermediary services

UNIT – III (20hrs)

Marketing of hospitality: Perspectives of Tourism, Hotel and Travel services - Airlines, Railway, Passenger and Goods Transport - Leisure services.

UNIT - IV (15hrs)

Marketing of Non-Profit Organisations: Services offered by charities - Educational service-miscellaneous services - Power and Telecommunication

UNIT - V (20 hrs)

Marketing mix in services marketing: The seven P's –Product decisions – pricing strategies-Promotion of Services and Distribution Methods for Services –Internet as a service channel.

Text Books

- 1. Ravi Shankar, Services Marketing, The Indian Perspective, Excelbooks, New Delhi, 2010
- 2. C.Bhattacharjee, Service Marketing, Concepts, Planning and implementation, Excel Books.2010

- 1 RajendraNargundkar, Services Marketing, Text & Cases, Tata McGraw-Hill Publishing Company, New Delhi, 2010.
- 2 VasanthiVenugopal, "Services Marketing", Himalaya Publishing House, 2010
- 3 R.Srinivasan, Services Marketing-The Indian Context, Prentice Hall of India Private limited, New Delhi, 2010

III -BBM		18EBM606B
SEMESTER -VI	CO-OPERATIVE BANKING	HRS/WK -6
Discipline Specific	CO-OFERATIVE DANKING	CREDIT -4
Elective-IV(B)		CREDIT -4

To provide basic knowledge on co-operative law and banking operation

COURSE OUTCOMES (COs):

CO1: To acquire the basic knowledge of co-operative banking law, provision and recovery of debt.

CO2: To familiarize with credit management, MSME finance and operations.

CO3: To understand the Investment Management - CRR / SLR Management - Financial Markets

CO4: Toobtaining the approach of Banks to profitability, Effects of NPA on profitability and Profitability Model

CO5:Toexhibits the Regulatory aspects Banking Regulation Act and Role of Directors and Corporate Governance Best Practices

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMEST	ER	_	COURS		COURSE TITLE					HOU RS	CRED IT			
VI	VI		18EBM606B			CO-OPERATIVE BANKING					6	4		
COURSE		PROGRAMME OUTCOMES (PO)				PROGRAMME SPECIFIC OUTCOMES (PSO)					PSO)	MEA N		
OUTCO MES	PO 1	PO 2	PO 3	PO 4	PO 5	PS O1	PS O2	PS 03	PS O4	PS O5	PS 06	PS O7	PSO 8	SCOR E OF CO'S
CO1	4	5	3	4	2	5	5	4	3	2	5	4	2	3.6
CO2	4	5	4	4	3	5	4	5	4	3	5	5	3	4.1
CO3	4	5	4	4	3	5	4	4	3	3	5	5	3	4.0
CO4	4	5	5	4	4	5	4	4	4	3	5	4	2	4.0
CO5	4	5	5	4	4	5	4	4	4	3	5	5	2	4.1
Mean Overall Score								4.0						

Result: the score of this course is 4.0 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes

UNIT-I (20Hrs)

Co-Operative Banking Law: Principles and Laws of co-operative Banking Law and rules relating to Co-op Banks Principles of Co-operation - brief overview of structure of co-operative credit institutions - Membership - Legal aspects of banking operations - Banking related laws - Provisions of Bankers Book Evidence Act - Special features of Recovery of Debts Due to Banks and Financial Institutions Act, 1993 -Securitisation and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002-The Consumer Protection Act, 1986 - Banking Ombudsman

UNIT-II (20Hrs)

Co-operative Banking Operations: Deposits, Credit & Investment Management Different Deposit Products - Deposit Policy - Credit Management Loans and advances - Priority sector lending - MSME financing - Personal Finance - Banker - Customer relations - Garnishee orders and Attachment orders, Bankers' right of lien, set-off and appropriation - 8 Indemnities and Bank Guarantees;

UNIT-III (20 Hrs)

Loan Policy: Management of NPA - Investment Management - CRR / SLR Management - Financial Markets - guidelines of RBI / NABARD in regard to investment - Money Market - Call money - Repos and Reverse Repos - Foreign Exchange Market - Debt market - Banc assurance - Meaning and Scope of Investment Policy

UNIT-IV (15Hrs)

Technology And Risk Management: Technology in Banking - Electronic Payment systems / core banking solutions - Electronic funds transfer systems - RTGS - Risk Management - Exposure limits-Asset Liability Management - Capital Adequacy - Basel-II - Profit and Profitability - Approach of Banks to profitability - Effects of NPAon profitability - Profitability Model

UNIT-V (15Hrs)

Supervisory and Regulatory aspects: Banking Regulation Act (As applicable to Co-op. Banks) - Role of R.B.I. -Supervision and control - Branch licensing-Inspection / audit-Statutory / Reserve requirements - R.B.I. guidelines on Deposits, Advance, Priority sector lending, Weaker section lending, Control Returns - Recommendations of Marathe Committee, MadhavRao Committee and Vaidyanathan committee - Role of Directors and Corporate Governance Best Practices - Management Information System

Txt Books:

- 1. Chouby B.N, Cooperative Banking in India, Asia Publishing House, Bombay, 2018.
- 2. Laud G.M, Cooperative Banking in India, TheCooperators Book Depot, Bombay, 2016.

Reference Books:

1. Nakkiran S, Urban Cooperative Banking, Rainbow Publications, Coimbatore, 2018.

- 2.Nakkiran S. & John Winfred A, Cooperative Banking in India, Rainbow Publications, Coimbatore, 2014.
- $3. Ravichandran \ K \ and \ S. Nakkiran$, Cooperation: Theory and Practice, Abijit Publications, Delhi, 2017

III -BBM		18EBM606C
SEMESTER -VI	BUSINESS ENVIRONMENT	HRS/WK -6
Discipline Specific		
Elective-IV (C)		CREDIT -4

Objective

To expose the students to the effect of various environmental factors in India

COURSE OUTCOMES (COs):

CO1: Learn about factors of environment in India. **CO2:** Impart knowledge on economic environment

CO3: Learn about Socio-cultural environment and its impact in business **CO4:** Gain knowledge about Natural Environment and its impact in business

CO5:Understand technological impact in business in India.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMES															
TER	(COUI	RSE C	ODE	:			CO	DURSI	E TITI	LE:			HOUR	CREDI
VI		18EBM606C					BUSINESS ENVIRONMENT								TS:4
	PROGRAMME														
COURS	OUTCOMES(PO)						PROGRAMME SPECIFIC OUTCOMES(PSO)								SCORE
E	P	P	P	P	P	PS	PS	PS	PS	PS	PS	PS	PS	OF	CO'S
OUTCO	01	02	03	04	05	01	02	03	04	O5	06	O7	08		
MES															
CO1	5	4	4	5	4	5	5	4	5	5	3	4	5	4.4	
CO2	5	4	5	4	5	4	4	5	5	5	4	5	5	4	.6
CO3	4	4	3	4	4	4	4	5	5	5	3	5	4	4	.1
CO4	5	4	5	4	4	5	5	4	4	5	5 4 5 4 4.4				.4
CO5	5	5 5 4 5 4 5 5 5 4 4 3 5 4											4.4		
					Mea	n Ove	rall Sc	ore						4.3	

Result: the score of this course is 4.3(Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **Very High** association with Programme Outcome and Programme Specific Outcome

UNIT –I (15 Hours)

Introduction Of Business Environment : Significance and Scope of Business – Characteristics of Business- Objectives and Uses of Study of Business Environment- Types of Business environment.—Environmental Factors – Environmental Scanning –Process of Environmental Scanning -

UNIT- II (20 Hours)

Economic Environment : Strategic and Economic Planning in India – Economic reforms in India-Economic Parameters - Economic Policies - Liberalisation, Privatisation and Globalisation of Indian Economy – Foreign Trade Policy and their impact on Indian business..

UNIT –III (20 Hours)

Socio Cultural Environment In India: Features of Indian culture, values and their implications for Indian Business - Social Responsibilities of Business-Business Ethics & Corporate Governance –impact of mass media on Indian Industry – introduction to Consumer laws – Consumer Protection Act 2019- cost and business behavior

UNIT- IV (15 Hours)

Natural Environment: Meaning and Components of Natural Environment-Impact of Natural Environment on Business - Guidelines for Development of Natural Resources - Sustainable Development – its impact on business-Green Index

UNIT -V (20 Hours)

Technological Environment: Meaning, Factors Governed and Impact of Technology in business- MNC as a Source of transfer of technology and its implications – Impact of Technology on Globalization- Opportunities and threats in WTO and the new international trading regime.

Text Books:

- 1. Gupta C.B., Essentials of Business Environment, Sultan & Chand Publications, First Edition, 2018.
- 2. Dhanabhakiyam. M&Kavitha.M., BusinessEnvironment, VijayNicole Imprints Private Ltd., Chennai., 2014.
- 3. Sankaran, BusinessEnvironment, Margham Publications. Chennai

Reference Books

- 1. Cherunilam, F. (2013). Business Environment: Text and cases. New Delhi: Himalaya Publishing House Pvt. Ltd.
- 2. Sloman, J.& Sutcliffe, M. (2004). Economics for Business (3rd Edition.). NewDelhi: PearsonEducation.
- 3. Dhingra, I. C. & Dhingra, N. (2014). Concise Business Environment (1st Ed.). New Delhi: Book Age Publications

YEAR - II		CODE – ABB304A
SEMESTER – III	PRINCIPLES OF MARKETING	HOURS / WEEK –5
ALLIED - 4		CREDIT - 4

Objective:

To gain the basic knowledge of Market segmentation and Marketing Mix

COURSE OUTCOMES (COs):

CO1: To understand about marketing management concepts and frameworks, marketing mix, market segmentation and apply these to a new or existing business.

CO2: To cognize and able to differentiate industrial and consumer goods, the concepts of new product development and product life cycle.

CO3: To have an overview of pricing, pr.icing objectives and to develop skills to analyze, determine price for various products and methods of pricing

CO4: To demonstrate various distribution channel, channel partners, importance and services offered by various middlemen.

CO5: To synthesize information and derive insights related to sales promotion and advertising, various modes of advertising, its merits and demerits.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMES	TER			RSE CO BB304 <i>A</i>					HO UR S	CRED IT						
III								PR	INCIPLES	S OF MAI	RKETING	j		5	4	
COURSE OUTCOM	PR	OGR <i>A</i>	AMME ((POS		MES		PROGRAMME SPECIFIC OUTCOMES (PSOS)								MEAN SCORE OF	
ES (COS)	PO 1	PO 2	PO 3	PO 4	PO5	PSO1	PSO2	PS O3	PSO4	PSO5	PSO6	PSO7	PSO8	CO'S		
CO1	5	4	5	4	5	4	5	4	5	4	5	4	3	4.3	38	
CO2	3	5	4	5	4	3	4	4	5	3	4	5	6	4.3	23	
CO3	4	4	5	5	4	5	5	5	4	4	4	4	3	4	31	
CO4	5	5	5	5	5	3	4	5	5	3	3	3	2	4.0	08	
CO5	4	3	4	5	5	4	4	5	5	4	5	4	5	4	38	
			1	1	1	1	1	<u> </u>	Mean O	verall Sco	ores	1	1	4.3	28	

Result: the score of this course is 4.28 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having Very High association with Programme Outcomes and Programme Specific Outcomes

UNIT- I (15 Hrs)

Marketing: Meaning, Definition and importance of marketing- Approaches of marketing - Functions- Marketing environment – Internal and External factors- Marketing mix – 7 elements of marketing mix- Market segmentation – Definition - bases for market segmentation

UNIT - II (14 Hrs)

Consumer and industrial goods:Meaning and definition - Consumer and industrial goods – New product development – Meaning- Steps in New Product Development- Product life cycle – Reasons for product failure.

UNIT -III (14Hrs)

Pricing: Price – Definition – Objectives of pricing – Factors affecting pricing decision- Pricing policies – Procedure for price determination – Methods of pricing.

UNIT - IV (16 Hrs)

Channels of Distribution: Definition and importance - types of channels; factors affecting choice of a particular channel –Kinds of middlemen – Agent and Merchant Middlemen – Wholesalers – Types-Services rendered by wholesalers: Retailers –Requisites –Types- Services rendered by retailers.

Unit V (16 Hrs)

Sales promotion: Meaning - Purpose–Types-Advantages and limitations of sales promotion Advertising - Meaning –Definition- Medias and its relative merits and demerits. Social Media Advertising - Web Advertising, and Mobile Advertising.

Text Books:

- 1. R.S.N.Pillai&Bagavathi, , Modern Marketing principles and practices, S.Chand&sons, New Delhi.4th Edition 2009
- 2. Marketing Management V. S Ramaswamy& S. Namakumari- Mcmillan India Limited ,New Delhi- 3rd Edition- 2002

Reference Books:

- 1. Dr.C.B. Gupta and Dr. N. Rajan Nair. Marketing Management, S. Chand & sons, New Delhi.7th Edition,2005
- 2. S.A.Sherlakar, , Marketing Management, Himalaya Publishing House, New Delhi.12th Edition
- 3. PhilipKotler and Gary Armstrong, 11th Edition, Principles of Marketing, Pearson Prentice Hall of India Ltd, New delhi.12th Edition 2005

IIYR-BA (ENG)
SEMESTER – III
GENERIC ELECTIVE – I

FUNDAMENTALS OF DIGITAL BANKING

CODE:19ABE303
HRS/WEEK – 6
CREDIT – 4

Objective:

To learn about the types of Banks and Digital Banking Products

COURSE OUTCOMES (COs):

CO1: To familiar with types of banks, accounts opened in banks and digital banking products

CO2: To gain Knowledge on various operations done through ATM machines and fund transfer.

CO3: To understand the working of cash deposit machines, technology applied, cash recycler and risk associated with cash deposit operations.

CO4. To acquire knowledge and skill in online banking operations, e-commerce transactions and mobile banking operations.

CO5. To gain ability to do payments through AEPS, NFS, RTGS, NEFT and E-Wallets

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

SEMES	TER	TER COURSE CODE COURSE								TITLE:				HOURS	CREDIT			
III 19ABE303						FUNDAMENTALS OF DIGITAL BANKING									4			
COURSE OUTCOME PROGRAMME OUTCOMES (POS)							PRO	MEAN SCORE OF										
S (COS)	PO 1	PO 2	PO 3	PO 4	PO5	PSO1	PSO2	PS O3	PSO4	PSO5	PSO6	PSO7	PSO8		COS			
CO1	5	5	4	4	5	5	3	5	5	4	3	4	5	4	.4			
CO2	4	5	5	5	5	4	5	4	3	5	5	4	3	4	.4			
CO3	5	5	5	4	5	3	5	4	3	4	5	4	4	4	3			
CO4	5	5	5	5	5	5	4	5	5	3	3	4	3	4	.4			
CO5	5	4	5	5	5	3 5 3 5 3 4 5 3						3	4	2				
										Mear	n Overall S	cores		4	.3			

Result: the score of this course is 4.3 (Very High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having Very High association with Programme Outcomes and Programme Specific Outcomes

UNIT-I (15 hrs)

Banking And Digital Banking Products: Introduction —Banks-types of banks- types of bank accounts and procedure to open bank accounts- services provided in branch -Need for Digital Banking Products - Digital Banking Products -Cards -Overview and brief history-Various types of cards -Product features - EMV technology -New Technologies — Tap and Go, NFC, etc. -Approval Processes for Cards -Back End operations -Recovery and Follow up

UNIT-II (15 hrs)

ATM: Overview and Brief History-Product Features -Instant Money Transfer -Systems -Various Value-Added Services (eg., bill payments, donations, etc) -Proprietary, Brown Label and White Label ATM - ATM Network Planning – Onsite / Offsite -Security and Surveillance of ATM Sites --Risk Management and Frauds-Back End operations and Technology

UNIT- III (15hrs)

Cash Deposit Machines: Overview and Brief History-Product Features -CDM Network Planning – Onsite / Offsite -Risk Management and Frauds -Back End Operations and Technology -cash re-cyclers – Overview-Product Features-Risk Management and Frauds-Back End Operations and Technology

UNIT - IV (15 hrs)

Internet And Mobile Banking: Internet banking: Overview and Brief History -Product Features - Corporate and Individual Internet Banking Integration with e-Commerce Merchant sites -Risk Management and Frauds-Back End Operations and Technology-pos terminals-Overview and Brief History -Product Features-Approval processes for POS Terminals -Profitability of POS business Risk Management and Frauds -Back End Operations and Technology- Mobile banking- Overview and Brief History -Product Features and Diversity -IMPS -Profitability of Mobile Banking -Risk Management and Frauds-Back End Operations and Technology

UNIT-V (15 hrs)

Payment Systems: Overview of global payment systems -Overview of domestic payment systems-RuPay and RuPay Secure-Immediate Payment Service (IMPS) -National Unified USSD Platform (NUUP) - National Automated Clearing House (NACH) -Aadhaar Enabled Payment System (AEPS) e-KYC - Cheque truncation System (CTS)-National Financial Switch-(NFS) ,RTGS ,NEFT –payment through E-wallets .

Text Books:

- 1. Digital banking- Indian institute of bankers and finance- new Delhi- 2016
- 2. Digital banks Raj. Ksingh Adyyan publication-new delhi-2015

Reference Books:

- 1. Power of mobile banking- Sankar Krishnan-John wilay& sons- inc- Newyork-2016
- 2. Digital banking tips- TolgaTarlas- create space independent publishing house-2013
- 3. Digital banking Revolution- E book- www. digitalbankingrevolution.com

YEAR - II		CODE – ABB405A
SEMESTER – IV	FINANCIAL ACCOUNTING AND ANALYSIS	HOURS / WEEK – 5
ALLIED - 4		CREDIT - 4

Objective:

To familiarize with the basic concepts of financial accounting and Management accounting

COURSE OUTCOMES (COs):

CO1: To acquire knowledge of double entry system, keeping accounting records.

CO2: To acquire knowledge to prepare profit and loss account and balance sheet of a business entity

CO3:To familiarize in various accounting ratios and its applications to evaluate operating, turnover performance and solvency position of a company.

CO 4. To acquire a skill to prepare a cash flow statement for a company as per AS-3.

CO5: To develop knowledge to prepare various functional budgets and ability to compare with actual and making a report to management if unfavorable situations warrant.

Relationship Matrix Course Outcomes, Programme Outcomes and Programme Specific Outcomes

					- 0										
SEMES	STER			CO	URSE CO	DDE		COURSE	TITLE					HOURS	CREDIT
IV				ABB405A	A		FINA	NCIAL A	CCOUNT	5	4				
COURSE OUTCOME	PR	OGRA	MME ((POS		OMES]	MEAN SCORE OF							
S (COS)	PO 1	PO 2	PO 3	PO 4	PO5	PSO1	PSO2	PS O3	PSO4	PSO5	PSO6	PSO7	PSO8	CO'S	
CO1	4	4	3	4	2	5	4	4	3	2	4	2	2	3	3
CO2	4	4	4	4	5	5	4	5	4	3	5	3	4	4.	1
CO3	4	5	4	4	5	5	4	4	3	3	4	3	3	3.9)
CO4	4	4	5	4	4	5	4	4	4	3	5	2	2	3.8	3
CO5	4	4	5	4	4	5	4	4	4	3	5	3	2	3.9)
											ores			3.8	

Result: the score of this course is 3.8 (High)

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

This Course is having **High** association with Programme Outcomes and Programme Specific Outcomes.

UNIT- I (15 hrs)

Book Keeping: Accounting-Introduction-Meaning and definition-Types of Accounting-Accounting concepts and Conventions- Double entry system- Accounting Rules- Journal-ledger-Subsidiary Books-Trial Balance

UNIT-II (15 hrs)

Final Accounts: Preparation of Profit and loss A/c and Balance Sheet-Advantages and disadvantages of Accounting- Uses of Financial Statement- Accounting of sole trading concern and non-trading concern

UNIT-III (15 Hrs)

Ratio Analysis: Meaning and Definition of Ratio, Classification of Ratios, Uses & Limitations – Meaning and types of Ratio Analysis – Calculation of Liquidity ratios, Profitability ratios and Solvency ratios. (exclude using ratio to prepare Balance sheet)

UNIT-IV (15 hrs)

Cash Flow Statement: Meaning and Definition of Cash Flow Statement –Uses of Cash Flow Statement – Differences between Cash Flow Statement and Fund Flow Statement -Limitations of Cash Flow Statement –Procedure for preparation of Cash Flow Statement (as per Accounting Standard – 3 /IAS – 7/IND AS - 7) (Indirect Method Only).

UNIT - V (15 Hrs)

Budgetary Control: Meaning and definition of budget-essential features of budget-budgeting-budgetary control-objectives-essentials of successful budgetary control—classification of budgets-on the basis of time-on the factors of production -on the basis of flexibility—on the basis of functions-zero based budgeting -advantages and limitations of budgetary control-preparation of production, sales, materials, material purchase, production cost, cash and flexible budgets

Text Books:

- 1. Reddy and Hari Prasad, Financial Accounting, Margham Publications, 2016.
- 2. T.S. Reddy and Murthy -Management accounting- Margam Publications -2013

Reference Books:

- 1. RL Gupta and Radhasamy, Advanced Accounting-Sultan Chand& sons publications, 2015.
- 2. H.Y Khan & P.K Jain Management accounting- McGraw Hill Education Pvt Ltd- 2013
- 3. R.S.N.Pillai&Bagavathi Management Accounting- S.Chand& company Ltd-2007

Theory 20%: Problem 80%

Guidelines for Extra Credit Courses

Extra credit courses are offered within or outside the curriculum to enable the students to earn extra credits besides their regular credits in UG and PG programs.

I. Field Visit and Internship

- 1. It is mandatory to undergo at least one Field Visit and Internship by a student during the course of study.
- 2. If the Field Visit and Internship are included within 140 credits (UG) they should be noted in Part IV. If they were included as extra credits they have to be noted in Part VI.
- 3. For UG, Field Visit should be included in III Semester and Internship in V Semester.
- 4. If the Field Visit and Internship for PG courses are included as extra credits, they have to be noted in Part IV.
- 5. One credit will be allotted for each Field Visit and Internship.
- 6. A report of completed Field Visit should be submitted by the students to the concern mentor for earning the credit.
- 7. For Internship, the student should submit a report and acceptance letter or Certificate provided by the concern organization to the mentor.
- 8. The list of students who have completed the Field Visit and Internship should be submitted to the office of the CoE through the HoD by the Second Semester Mentor and Fourth Semester Mentor respectively for awarding the prescribed credits. The credits will be added in the III Semester mark sheet and V Semester mark sheet, respectively.

II. SSC/SWAYAM/NPTEL

- 1. Extra credits will be awarded for the students of UG and PG programs who complete online courses offered by SWAYAM, NPTEL etc.,
- 2. Credit transfer will be done for the students who pass the examination for the courses registered in SWAYAM, NPTEL etc.,
- 3. The VI semester mentor will submit the copy of the online course certificates to the office of the CoE through the HoD and the credits will be included in the VI semester mark sheet.

III. Project Guidelines

A project is a scientific and systematic study of real issue or a problem intended to resolve the problem with application of management concept and skills. The essential requirement of a project is scientific approach for collection and presentation of documents relevant to banking services and products.

1.1 Collection of Documents:

Students must collect documents in blank, details necessary and terms and conditions relating to the following;

A. Retail products:

- Personal Loan
- **♦** Home loan
- **♦** Car loan
- ❖ Agricultural and Rural loan
- **❖** Loan against property
- ❖ Loan against Fixed deposit
- **❖** Educational loan
- ❖ Any other loan ,specially offered in the branch

B. Business Products:

- **❖** Business loan
- Cash Credit
- **♦** Overdraft
- ❖ Secured term loan
- **❖** Merchant loan
- **❖** Trade finance
- ❖ Digital Business loan
- ❖ Any other Loan offered by Branch

C. Services offered

- ♦ Offline services (at branch Counter)
- Online services
- **❖** Demat account services
- Services to offshore countries

1.2. Preparation of Report

Students are asked to follow the report format and submit the final report.

- a. Instructions for Typing
 - Left Size − 1 inch
 - Right Side -.5inch
 - Top Side 1inch
 - Bottom Side 0.5inch
 - All font should be in Times News Romans
 - Line Spacing –1.5
 - Paragraph Spacing2

- Font Size:-
- All main headings 14 (Bold)
- All Sub main headings 13 (Bold)
- Matter 12 (Regular)

b. Research Report Format

- 1. Outer Cover
- 2. Title Page
- 3. Certificate
- 4. Declaration
- 5. Acknowledgement
- 6. Table of Contents

c. Chapter Plan

Chapter I : History and Profile of the bank

Chapter II : Services offered

Chapter III : Retail Products

Chapter IV : Business Products

Chapter V : Financial statements of latest year

Appendix : Bibliography and documents which support

the contents of the report.

A. Specimen Title Page:

Title of the project should be precise, revealing the basic thrust of the study. The content and the format of Outer cover and the Title page are the same. A model is shown below.

Title

Project report Submitted to the Department of Commerce (Bank Management),

St. Joseph's College of Arts & Science College (Autonomous)

In partial fulfillment of the requirement for the award of thedegree of

BACHELOR OF Commerce (Bank Management)

Submitted By Under the Guidance of

College Emblem

DEPARTMENT OF COMMERCE (BANK MANAGEMENT)

St. Joseph's College of Arts & Science (Autonomous)

Cuddalore -1 Month/Year

B. Specimen Certificate

Guide Name

Department of Commerce (Bank Management)
St. Joseph's College of Arts & Science College (Autonomous)

CERTIFICATE

This	is	to	certify	that	the	project	Report	entit	led to
-					_(Project	Γitle)		is of	personal
effort a	and wor	k carrie	ed out by	Student	Name		, a student	of regul	lar course
of Co	mmerce	e (Banl	k Managen	nent), St.	Joseph'	s Colleg	e of Arts &	Science	e College
(Auton	omous)) Cudda	alore -60700	01 during	the perio	od of his	study in the	e acade	mic year
2019	- 202	0, in	partial ful	fillment o	of the req	uirement	for the award	of the	degree of
ВАСН	ELOR	OF C	OMMERCI	E (Bank	Managen	nent). The	project Rep	ort repr	esents an
indepe	ndent w	ork on	the part of t	he candid	ate, but g	eneral guid	lance rendered	by me.	
Head o	of the D	epartm	ent					Suj	pervisor
Place:									
Date:									

C. Specimen De	eclaration							
Reg.No Final Yea Departme Commerc Managen St. Josep	ent of ce (Bank		& Science	e Colle	ege (A	Autono	omous)	
			<u>DEC</u>	LARA	TIO	<u>N</u>		
I declare that	this Project	Report 6	entitledto"			_Topi	ic" i	s a record of an
independent	research	work	carried	out	by	me	under the	supervision
	and	guidar	nce	of				
	T	his has i	not been p	reviou	sly sı	ıbmit	ted for the av	vard of any

Diploma/ Degree/ Associate ship or other similar titles.

D. Specimen Table of Contents

Chapters	Contents	Page No
	Certificate	
	Declaration	
	Acknowledgement	
Chapter I	History of Bank	
Chapter II	Services offered	
Chapter III	Retail Products	
Chapter IV	Business products	
Chapter V	Financial statements	
	Bibliography	
	Other documents	

Question pattern

For Theory and problem papers

Continuous Internal Assessment (CIA) 25marks

1.Two Internal Examinations
2. Assignment/ Seminar
3. Attendance
5 marks
5 marks

Total 25 marks

Semester Examination (75 marks)

Time: 3 Hours Marks: 75

Part - A (10x2 = 20) Marks

Answer all the Questions

Two questions from each unit

Part - B (5x5 = 25)

Answer ANY FIVE out of SEVEN

One question from each unit and two questions from important topics

Part - C (3x10 = 30)

Answer Any THREE out of FIVE

One question from each unit

Question Paper Pattern For Problem Papers

Theory: 20% Problems: 80%