

**FUNCTIONAL ENGLISH –IV**  
**SEMESTER-IV**  
**II YEAR B.A./B.Sc.**  
**QUESTION BANK**

**LE404T**

**ONE MARK**

1. Comment on the body language of the candidates.
2. Why did Brutus kill Caesar?
3. Whom does Antony call honourable men?
4. What did Caesar say in his will?
5. Who did inflict ‘the most unkindest cut of all’ on Caesar?
6. What do the citizens do when they are convinced of Antony’s argument?
7. Who was Monsieur Noirtier?
8. \_\_\_\_\_ Bring out the difference between the words: \*Ancient /Antique \*Luxurious/Luxuriant
9. Does Macbeth have any personal grievances against Duncan?
10. What does Macbeth think about his relationship with Duncan?
11. How does Lady Macbeth comment on her own ruthlessness?
12. What does Lady Macbeth do when Macbeth brings back the daggers?
13. What are the ill omens that Macbeth has heard?
14. What did the Abbe Faria teach Dantes?
15. Fill in the blanks, choosing the appropriate words from the alternatives given:
  - He will \_\_\_\_\_ no bribe. (accept, except)
  - We have easy \_\_\_\_\_ to our principal. (access, excess)
  - He fell a \_\_\_\_\_ to the evil designs of his enemies. (pray, prey)
  - He applied the \_\_\_\_\_ to stop the car. (break, brakes)
  - What you say is wrong in \_\_\_\_\_. (principle, principal)
  - He wants to \_\_\_\_\_ a child.(adopt, adapt)
  - This is the latest \_\_\_\_\_ of the book.(addition, edition)
  - There is a secret \_\_\_\_\_ in the police department to investigate serious crimes. (cell, sell)
  - Government must \_\_\_\_\_ the rise in prices. (cheque, check)

- He is \_\_\_\_\_ of his rich neighbour. (jealous, zealous)
- The truck was \_\_\_\_\_ when the bus rammed into it. (stationary, stationery)
- A storm is \_\_\_\_\_ .(imminent, eminent)
- The \_\_\_\_\_ left behind no will. (diseased, deceased).

16. Who are the 'cowards' according to Falstaff?
17. What does Falstaff say about 'instinct'?
18. How does Falstaff describe himself when he plays the role of the King?
19. What is the complaint that King Henry might have heard of his son?
20. How does Falstaff describe himself when he plays the role of Prince Hall?
21. What did Dantes build on the island of Monte cristo?
22. What did Bertuccio, the smuggler, find in the bundle which he took from Villefort?
23. Why did Dantes, disguised as Lord Wilmore, go to the chateau d'If?
24. What did he take away with him?
25. What is the subject of the conversation between Rosalind and Jaques?
26. When may a man kiss his sweetheart, according to Rosalind?
27. What does Rosalind mean when she says "honesty ranker than my wit"?
28. Why has not any man died in his own person?
29. Why should a woman make her fault her husband's occasion?
30. Define Negotiation.
31. Define Group Discussion.
32. What is an Effective Communication skill?
33. What are the Destructive roles and behaviors to avoid in a Group Discussion?
34. What was the discussion of the gravediggers in the opening scene?
35. What was Hamlet's statement on the subject of death?
36. Why does the priest refuse a Christian burial for Ophelia?
37. How did Ophelia die?
38. Who is Laertes?
39. What do Hamlet & Laertes argue about inside Ophelia's grave?
40. How does Laertes express his love for his sister Ophelia?
41. Why did Shakespeare name the gravediggers as clowns?

42. What is Teleconferencing?

## **TWO MARK**

1. What is the difference between a face to face interview and a tele-interview?
2. What should you keep in mind when you attend a telephone interview?
3. What does the interviewer look for in a telephone interview?
4. What do I need to do before an interview?
5. How do you handle stress and pressure?
6. Give a guideline for conducting seminars.
7. What is the aim of seminar?
8. Define seminar.
9. Write any two guidelines for participating in seminars.
10. Write a conversation between a customer and a sales person, where the customer wants to know about the new Android mobile phones in their shop.
11. Write a conversation between agitated customers who newly bought laptop is not working and an executive who is trying to pacify the customer.
12. How would you receive customers if you were a receptionist of a hotel? Write a short dialogue and practice with your friend.
13. Instruct a customer over the phone, helping him to solve a technical problem in their newly bought washing machine.
14. How would you handle a customer who is bargaining for a cheaper price? Write a dialogue and practice with your friend.
15. What are the steps in Handling Customers?
16. What are the steps in Handling Complaints?
17. When we are complaining about a problem to the hotel management, we need to be firm but polite and open-minded.
18. When the hotel staff fails to get the date, the time of arrival/departure of the guest etcetera, it is entirely their fault.
19. During your Semester holidays you would like to meet your HOD to discuss about choosing a particular college for your PG course. Speak to him and fix an appointment?

20. You need to undergo an eye surgery. The doctor tells you to come during summer holidays. Fix an appointment with him over the phone.

21. You have a property dispute in the family. Your family wants to meet a lawyer to discuss the issue. Your friend has given you a lawyer's phone number. Fix an appointment.

## **TEN MARK**

1. Contrast Antony's speech with Brutus'.

2. The mob in Julius Caesar.

3. Narrate how Mark Antony succeeds in stirring up his audience against the killers of Julius Caesar.

4. How was it that, when Napoleon returned to France, Villefort was not imprisoned like the other Royalists who held public office?

5. Describe the betrothal party of Edmond and Mercedes.

6. Why did the jailers think that the Abbe Faria was mad?

7. Dantes asked the Abbe Faria, "Why am I in prison, for I am innocent?" Did the Abbe Faria help him to discover why he was there?

8. A comparative study of the characters of Macbeth and Lady Macbeth on the basis of their arguments before and after the murder of Duncan.

9. Analysis of Shakespeare's comments on 'sleep' in Macbeth.

10. Describe how Dantes escaped from the Chateau d'If.

11. What excuse did Dantes give for leaving the ship at Genoa?

12. Who was it who saw all that went on in the inn, and where was he hiding?

13. How had the priest learned about the treasure?

14. Sketch the character of Falstaff
15. Narrate the happenings at the Boar's Head Tavern and bring out the humour in the scene.
16. Why did the smugglers and bandits of Italy want to help the Count of Monte Cristo?
17. How was it that the Count obtained Albert's release from the bandits of Rome?
18. What did the Count tell Baron Danglars to do in order to find out the truth about Fernand Mondego?
19. How was it that Cavalcanti and Caderousse knew each other so well?
20. What did Dantes make Caderousse write when he caught him trying to steal from his house?
21. Narrate how Rosalind has "misused" her sex in her love-making
22. What are "The Patterns of Love" for which Rosalind sets an example?
23. What documents did Haydee show to the President of the Upper House?
24. For whom was the wedding party at the home of Baron Danglars?
25. How did Albert Morcerf find out that Monte Cristo was responsible for his father's disgrace?
26. Discuss the humorous opening & the tragic ending brought out by Shakespeare in "Hamlet's" 'Churchyard' scene.
27. Analyze, "Ophelia as the pivotal focus of all the characters in the Churchyard scene."
28. Bring out the significance of the "Churchyard" scene.
29. How much money did the bandits want to charge Danglars for his chicken?
30. Why do you think that Danglars was made to feel hungry?
31. What did Danglars think of when he was delirious?
32. What was the last thing Dantes and Haydee saw as they left Marseilles to sail to the island of Monte Cristo?

## **FIVE MARK**

1. Write a paragraph describing a tennis ball, and one describing a cricket ball. If you haven't seen either of these, write about a table- tennis ball, a badminton ball, a football or the ring used

in ring tennis. Write the impressions you receive through all your senses. Think of the following points.

2. Write descriptions about refrigerator, washing machine, radio.
3. Describe your favorite tourist place.
4. Write features of Negotiation situations.
5. Explain the stages of negotiation.
6. Write some of useful expressions in negotiation
7. Your mother is purchasing some vegetables/fruits from the roadside vendor. You know the way the rates are decided. Write the conversation between your mother and the vendor.
8. You reach Chennai around midnight. There are no buses. You need to take an auto rickshaw to your place. Negotiate.
9. The septic tank in your house is filled up. You need to hire the septic tank cleaners. Negotiate.
10. There is a live T20 Cricket match on the Television. You want to watch it. Your mother and your sisters want to watch the never-ending Mega serials. Negotiate.
11. You have been selected to work in a multinational company. In the HR interview, you need to negotiate your compensation package. Get the best deal possible.
12. You have been asked to purchase the 'Uniform Sarees', for the Self Help Groups. So, you go to a whole sale shop. Try to negotiate for the best price possible.
13. Write the importance of Group Discussion Skills.
14. What are the Characteristics of Successful Group Discussion?
15. Write a review of any one book you read recently or you liked very much.
16. What are the steps involved in Book Reviewing?

**STAFF**

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