

**Department of Social Work
Question Bank**

SUBJECT: Organizational Behaviour

SUBJECT CODE: PSW1014B

Staff Name: Ms. S. Sasikala

2 Marks

1. Define Organization.
2. What does Conflict mean?
3. Enlist any two characteristics of an Autocratic Leader.
4. Differentiate a Team from Group.
5. What do you mean by Quality Circles?
6. Expand ISO & TOM.
7. What is JIT?
8. Define Management.
9. Define Organizational Behavior.
10. List out the Human Behaviour at Work.
11. Define Stress.
12. What are the causes of Anxiety?
13. List out the impact of Role Conflict.
14. Define Team Work.
15. What do you mean by Employee Participation?
16. List out the Objectives of Organization Development.
17. Define Decision Making.
18. List out the importance of Feedback.
19. What is meant by Motivation?
20. List out the influential factors of Job Satisfaction.
21. What do you mean by Sensitivity Training?
22. Define Organizational Development.
23. What is the difference between Six Sigma and Lean Sigma?
24. List out the major issues in Quality of Work Life.
25. What are the approaches of 5S Model?
26. What do you mean by Leadership?
27. Define Stress and list out the causes of Stress.
28. What is meant by Motivation?

29. Define Job Morale.
30. Define Organizational Development.
31. List out the characteristics of Organizational Development.
32. What is meant by employee Participation?
33. Define Group Behavior.
34. List out the impact of Survey Feedback.
35. Define Change Management.
36. What are the outcomes of Employee Participation?
37. List out the Objectives of Organization Development.
38. List out the factors influencing Individual Behavior.
39. What are the influential factors of Group Behavior Formation?
40. What is meant by Individual Behavior?
41. List out the Current trends of Organizational Behavior Practices.

5 Marks

1. Explain in brief any 2 Stress Coping Techniques.
2. Write short notes on Job Satisfaction and Employee Morale.
3. Highlight the Strategies of Team Building in an Organization.
4. Explain in brief any one Theory of Leadership.
5. Write short notes on Sensitivity Training.
6. Briefly explain Management of Change in an Organization.
7. Write short notes on Six Sigma and Lean Six sigma.
8. Explain the relevance of OB and Social Work.
9. Write about the Challenges involved in Application of OB.
10. Write an Essay on the Theories of Motivation.
11. Elaborately explain about Change Management.
12. Define Leadership. Explain in detail about the Qualities of a Leader.
13. Write a note on Organizational Development.
14. What are Kaizen and ISO? Explain in Detail.
15. Write an essay on the Characteristics of Approaches of Industrial Relations.
16. Elaborately explain about the Growth of Trade Union Movement in India.
17. Define Collective Bargaining. Explain in Detail.
18. Write in Detail about the Functions of Trade Union.
19. Write an Essay on International Labour Organizations.
20. Present the brief History of Organizational Behavior.
21. Write short note on Kaizen.
22. Explain in detail about the Suggestion Scheme and Quality of Work Life.
23. Define Stress. Explain in detail about the Causes and Preventive Measures.
24. Write an Essay on the Decision Making.

25. Elaborately explain about Job Involvement.
26. Define Team Work. Explain in detail about Team Work.
27. Explain in detail about the Qualities of a Good Leader.
28. Write an Essay on the process of Organizational Development.
29. Elaborately explain about 5S Model.
30. Define Six Sigma and its advancement Lean Six Sigma. Explain.
31. Write an Essay on foundation of Individual Behavior.
32. Write an Essay on Group Behavior.
33. What are the Interventions of Organizational Development? Explain in Detail.

10 Marks

1. Discuss the Theories of Motivation.
2. Explain the importance of understanding Leadership and Leadership Development in Organization.
3. Describe the Theories related to Organization Development.
4. Briefly discuss Lean Six Sigma.
5. Highlight the challenges involved while applying OB with suitable examples.
6. Explain in detail any two Motivational Theories and how they can be applied in an Organization.
7. Give a detailed account of enlisting Employee Participation and Organizational Commitment.
8. Discuss the current trends in Organizational Behavior.
9. Elaborate on any two theories and practice of Organizational Development.
10. Examine the application and practice of Organizational Behavior in bringing change in Individuals and Teams.
11. Bring out the need for understanding Human Behavior in Organization.
12. What is Job Satisfaction? What are the factors affecting Job Satisfaction?
13. Explain the Types of Leadership suitable to Organization set up.
14. What is Stress? Explain the Causes of Stress?
15. Elaborate Maslow's need Hierarchy Theory.
16. Discuss the functions and types of Leadership suitable to organizations
17. Discuss in detail the effect of Individual and Group Behavior in Organizations.
18. Narrate the importance of Organizational Climate. Analyse the factors affecting Organizational Climate.
19. Analyse the factors affecting Job Satisfaction. Suggest suitable Remedial Measures.